

Issues raised by Taxi Drivers

Gravesham taxi drivers have raised a number of issues that they are experiencing with the new road layout in the town centre:

1. The corner of Barrack Row and Darnley Road.
2. The traffic lights on Darnley Road
3. The bus lane from Clive Road into Barrack Row
4. The possibility of a pick-up point for a wheelchair on the east side of the town.

1. The sign clearly states that only bikes, buses and taxis are permitted to make this turn. However many regular drivers also use this route, is this going to be enforced?
This problem then cascades into point 2. I have been informed that the traffic lights allow approx. 4 vehicles through at a time and due to other vehicles using the bus gate the taxi drivers are having to wait a lot longer at these lights, this in turn delays the customer and the fare goes up causing upset to both the driver and the customer..

Picture for 1 and 2



3. The bus lane is restricted to buses only, however many vehicles go through. Is there going to be any enforcement put in place?

Would it be possible for the taxis to be granted permission to go through this gate?

Reason - When a driver from Saturn Taxis is taking a customer from the office, they currently have to go back along Clive Road and around the one way street and this increases the fare quite substantially, again annoys the customers and they believe that they are being cheated by the driver because they are going the 'long way round'.

Picture for 3.



4. We have a number of wheelchair accessible vehicles within our numbers now and they are struggling to find safe places to pull in and be able to get their customer into the vehicle, whether from the side or the rear.

One of our drivers with a side loading vehicle has asked if it were possible to create a wheelchair accessible loading bay on Parrock Street just past the bus stop?

Picture for 4

