



Strategic Environment Cabinet  
Committee

Monday, 28 September 2020

Dear Councillor

You are advised that the attached documents form part of the main agenda papers for this meeting.

Please ensure you bring them with you to the meeting.

Yours faithfully

A handwritten signature in black ink, appearing to read 'S Walsh', written in a cursive style.

S Walsh  
Service Manager (Communities)

**List of documents attached**

5. Corporate Performance Report: Q1 2020-21 (Pages 3 - 4)

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# Corporate Performance Q1 2020

## Planning Performance Indicators PI35 & PI36

Factors Contributing to Q1 improved performance:

- Review of Development Management team organisation, roles and processes following LGA Peer Review.
- Successful recruitment campaign in new year bearing fruit.
- Pro-active and customer focussed response to Covid 19 challenges, including harnessing flexible ways of working.
- Continued drive to address stalled or problem planning applications (numbers fell from 169 to 22 such applications in the past year).

# Corporate Performance Q1 2020

## Planning Performance Indicators PI35 & PI36

### Taking improvements forward:

- Building upon lessons learned and refining processes (simple and transparent approach).
- Utilise flexible working to better reflect staff and customers needs.
- Enhance guidance and policy for, and dialogue with agents / developers to make better and faster decisions on better schemes.
- Ensure that significant, major schemes benefit from joined up approach that recognises the pressing demand and need for development in the borough.