



Crime & Disorder Scrutiny Committee

Thursday, 11 October 2018

Dear Councillor

You are advised that the attached documents form part of the main agenda papers for this meeting.

Please ensure you bring them with you to the meeting.

Yours faithfully

A handwritten signature in black ink, appearing to read 'S Walsh', written in a cursive style.

S Walsh  
Service Manager (Communities)

**List of documents attached**

5. Victim Support Services - Presentation by Rebecca Avery, Volunteer & Community Lead for Victim Support Kent (Pages 3 - 14)

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# Victim Support

## Kent: Who are We And What Do We Do?



Rebecca Avery – Volunteer and Community Lead



# Who we are

**We are the leading independent charity in England and Wales for people affected by crime.**

Although we are a national charity, crucially we remain locally and community focused - working to ensure that people affected by crime are able to move *beyond crime* and recover to the point where they feel they are back on track with their lives.

We work on a three year contract funded by the PCC to cover the period 2016-2019. Although commissioned by the PCC we remain independent of them with a constructive and collaborative approach to developing the offer to victims of crime in Kent

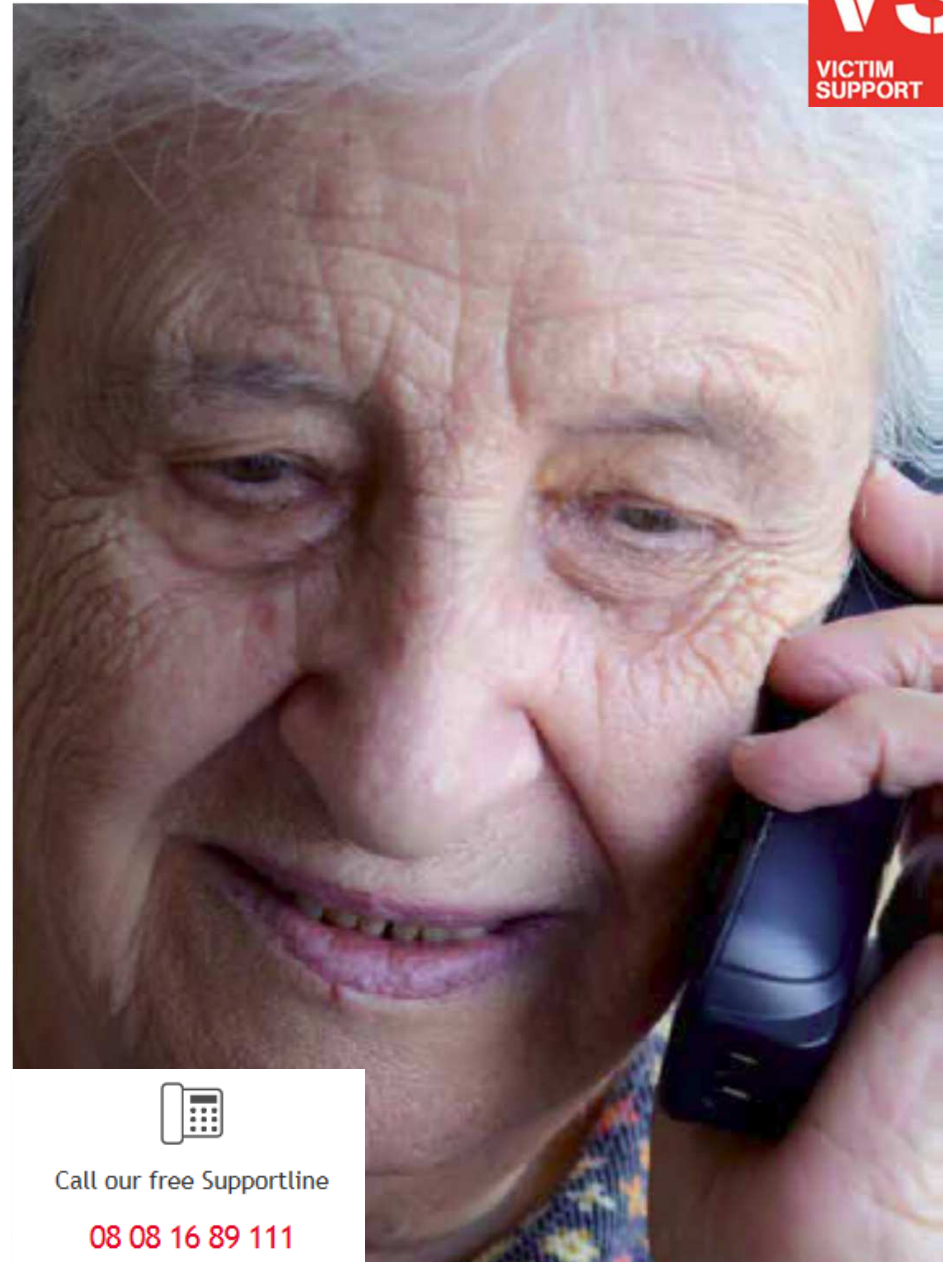
# What we do

**‘Beyond crime’ refers to our aspiration to help our service users recover to the point where they feel they are back on track with their lives.**

We are continually developing our services so that they are responsive to the needs of all victims and are based on robust evidence about what is effective in helping people move beyond crime.



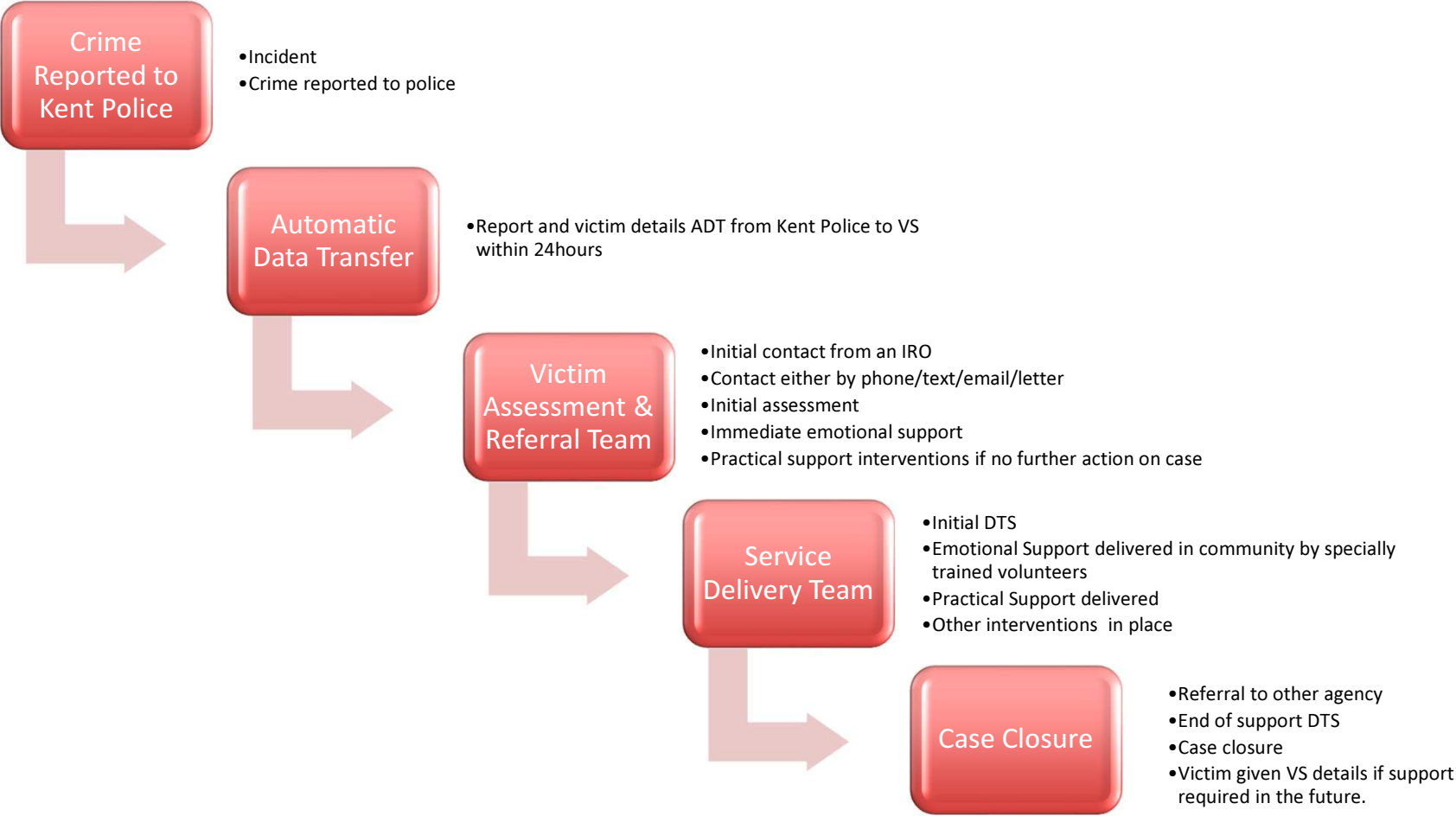
**We provide free, confidential information, emotional support and practical help for people in England and Wales through our local VS teams for people affected by all types of crime.**



Call our free Supportline

**08 08 16 89 111**

# Victims Journey (ADT from Kent Police)



# What we can do for Victims of Crime

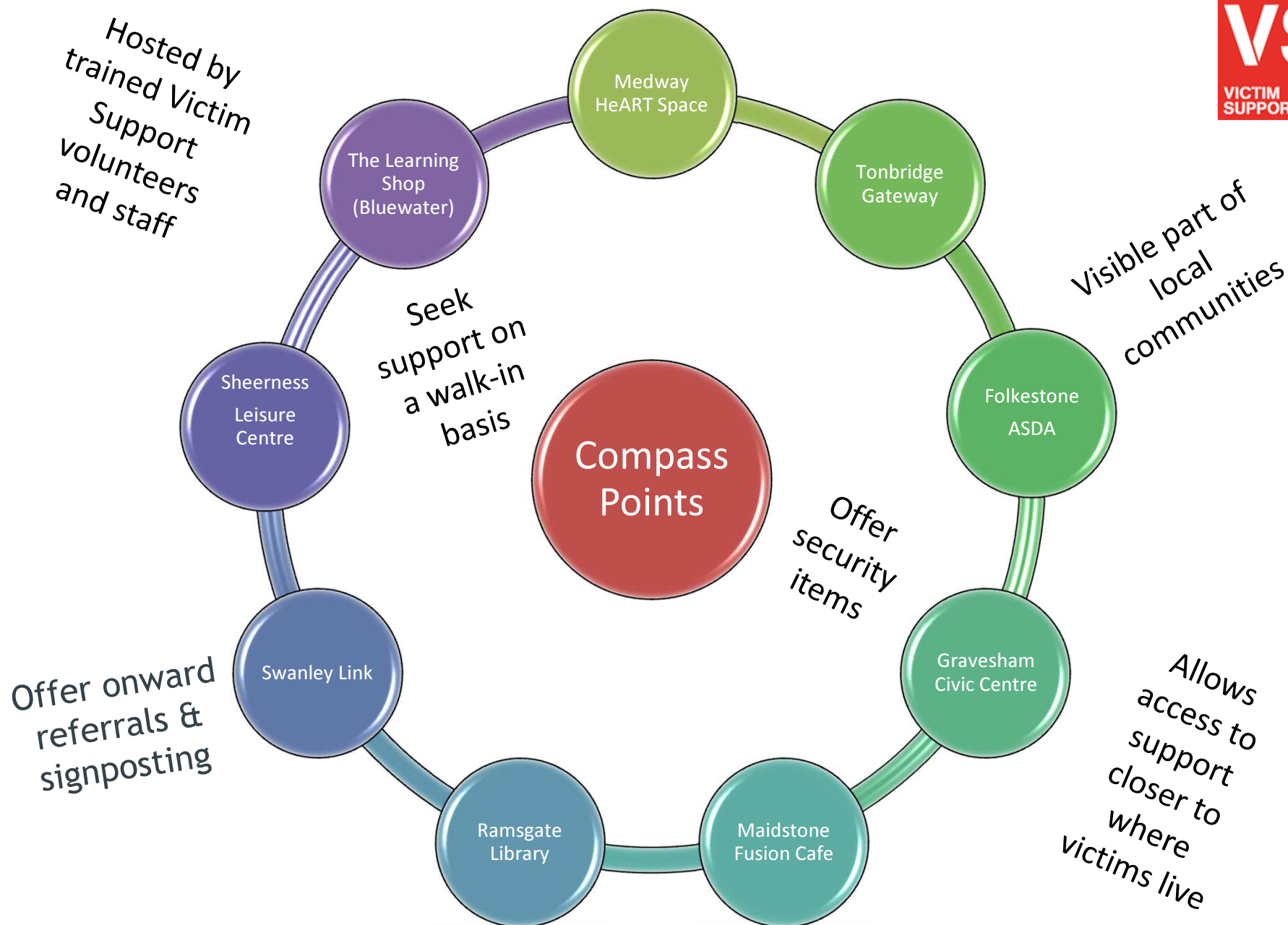
- ✓ Emotional Support (empathy, listening, assurance)
- ✓ Practical Support (home security advice, signposting)
- ✓ Advocacy
- ✓ Pre and Post Trial Support
- ✓ Enhanced services (emergency food vouchers, travel assistance)
- ✓ Indirect CYP Support
- ✓ 24 Hour Supportline 08 08 16 89 111
- ✓ Put the victim first and help them to cope and recover





We provide a range of specialist services for the following crime types:

- Murder and manslaughter
- Violence
- Domestic abuse
- Sexual abuse
- Childhood sexual abuse
- Fraud and cyber crime
- Hate crime
- Antisocial behaviour
- Crimes against vulnerable people including children and young people



# Our staff and volunteers

From Cumbria to Cornwall and Norfolk to Newport our 1,000 staff and 1,600 volunteers work tirelessly to support victims and witnesses of crime.

Our dedicated volunteers generously gave over 220,000 hours of their time to VS last year. These volunteers provided emotional and practical support to people affected by crime in the community around them.

Locally we have a staff team of 34 and +/- 70 volunteers. New volunteer intakes four times a year with specialist additional training offered throughout the calendar year.



# Voice of the victim

“I was broken when I first met Keith, he engaged with me and rebuilt me. I am eternally grateful. ”

# Any Questions?





# Contact

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0808 168-9276

08.00-20.00 M-F

09.00-17.00 Saturday

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