



**Crime & Disorder Scrutiny  
Committee**

Members of the **Crime & Disorder Scrutiny Committee** of **Gravesham Borough Council** are summoned to attend a meeting to be held Virtually - [www.youtube.com/graveshamtv](http://www.youtube.com/graveshamtv) on **Wednesday, 21 April 2021 at 7.30 pm** when the business specified in the following agenda is proposed to be transacted. Details on how Members can attend the meeting will be sent separately.

In response to COVID-19, the Government has legislated to permit remote attendance by Elected Members at formal meetings. This is conditional on other Elected Members and the public being able to hear those participating in the meeting. This meeting will be streamed live and can be watched via Gravesham Borough Council's YouTube Channel:-

[www.youtube.com/graveshamtv](http://www.youtube.com/graveshamtv)

S Walsh  
Service Manager (Communities)

**Agenda**

**Part A**

**Items likely to be considered in Public**

1. Apologies for Absence
2. Minutes (Pages 3 - 8)
3. Declarations of Interest
4. To consider whether any items in Part A of the Agenda should be considered in private or any items in Part B in public
5. Gravesham CSP Draft Community Safety Strategy (Pages 9 - 52)
6. Nuisance Vehicles - E-scooter, quad-bikes/mini-motos and irresponsible cycling ORAL REPORT

7. Kent and Medway Police and Crime Panel - Minutes of the meeting held 8 December 2020 (Pages 53 - 60)

8. Exclusion

To move, if required, that pursuant to Section 100A (4) of the Local Government Act 1972 that the public be excluded from any items included in Part B of the agenda because it is likely in view of the nature of the business to be transacted that if members of the public are present during those items, there would be disclosure to them of exempt information as defined in Part 1 of Schedule 12A of the Act.

**Part B**

**Items likely to be considered in private**

None.

**Members**

Cllr Baljit Hayre (Chair)

Cllr Christina Rolles (Vice-Chair)

Councillors:           Derek Ashenden  
                              Helen Ashenden  
                              Ejaz Aslam  
                              Dakota Dibben  
                              Aaron Elliott  
                              Brian Francis  
                              Gary Harding  
                              Emma Morley  
                              Leslie Pearton  
                              Lauren Sullivan  
                              Tony Rana  
                              Frank Wardle

Substitutes:           To be notified

**Crime & Disorder Scrutiny Committee****Thursday, 21 January 2021****7.30 pm****Present:**

Cllr Baljit Hayre (Chair)  
Cllr Christina Rolles (Vice-Chair)

Councillors:       Derek Ashenden  
                          Helen Ashenden  
                          Ejaz Aslam  
                          Harold Craske  
                          Dakota Dibben  
                          Aaron Elliott  
                          Brian Francis  
                          Gary Harding  
                          Emma Morley  
                          Lauren Sullivan  
                          Tony Rana  
                          Frank Wardle

Simon Hookway  
Kath Donald  
Sean Steer  
James Beautridge  
Chris Wakeford  
Clive Boorman

Assistant Director (Communities)  
Strategic Manager (Community Safety Unit)  
Operational Manager (Community Safety Unit)  
Acting CSU Inspector, Kent Police  
Committee Services Manager (Minutes)  
Technical Support Officer

**1. Apologies**

An apology for absence was received from Cllr Leslie Pearton. Cllr Harold Craske attended as his substitute

An apology for absence was also received from Chief Inspector Junior Dann, Kent Police

**2. Minutes**

The minutes of the meeting held on Thursday, 8 October 2020 were signed by the Chair.

**3. Declarations of interest**

No declarations of interest were made.

#### 4. Gravesham CSP and the de-merger of the Dartford and Gravesham CSP

The Strategic Manager (Community Safety Unit) informed the Committee of a proposal that was put forward by Gravesham Borough Council for the de-merger of the joint Dartford and Gravesham Community Safety Partnership (CSP) last year and which was subsequently agreed, in pursuance of Gravesham's wish to establish a dedicated District-level CSP.

A delegated decision taken by the Cabinet Lead Member, Councillor Shane Mochrie-Cox, countersigned by the Leader of the Council, for the withdrawal of Gravesham from the joint CSP was taken and published in October in order that a new Partnership could be established without delay. Reports detailing the new arrangements have been previously provided to both the Council's Cabinet and the Community and Leisure Cabinet Committee.

The Strategic Manager (Community Safety Unit) highlighted the following:

- The first meeting of Gravesham CSP took place last week. The Terms of Reference were approved at that meeting.
- The structure of the CSP was also reviewed; the CSP already has some successful working groups (e.g. Vulnerability Panel, ASB Strategy Delivery Group etc.) but a few new ones have been created (e.g. Youth Engagement Panel, Modern Slavery Working Group)
- An Area Based Action Group is also being established to focus on hotspots; the first meeting will take place in early February and consider Environmental Crime in the Riverside area.
- The post for Community Safety Project Coordinator has been advertised and the successful candidate will coordinate the delivery of the Area Based Action Group's work.
- The Gravesham CSP will still work with Dartford and maintain the positive relationship that has been established.
- Next Steps: A Strategic Assessment (audit of crime & disorder) has been completed. One of the benefits of having our own CSP is that for the first time we can look at Ward data and more localised issues now. Patterns of change because of Covid-19 have been included in this year's Assessment. The document is restricted but if Councillors would like information about their Ward, please contact The Strategic Manager (Community Safety Unit).
- Public consultation on the Community Safety Strategy. The survey will be online but it will be shared with as many agency and community groups as possible.
- Following the consultation; a new Community Safety Strategy will be produced and presented to the Crime & Disorder Committee, CSP and the Community & Leisure Cabinet Committee in March

The Strategic Manager (Community Safety Unit) fielded questions from the Committee and highlighted the following:

- Paper copies of the survey will be available to people. The Council is considering contacting a local newspaper to advertise the survey and highlight that they can contact the Council by telephone and request a paper copy.

- The CSU will do their best to make sure everyone who wants to take part in the survey can but the unit would not be able to cope staff-wise to provide a telephone survey option. The Strategic Manager (Community Safety Unit) explained that she would speak to the Service Manager, Town Centre & Cultural Services and see if there is scope to deliver that within the Customer Services Team
- Councillors are welcome to advise the Strategic Manager (Community Safety Unit) about anyone they know who would like to complete the survey but would find it challenging to complete online.
- The survey responses will be monitored to ensure there is a good representation from across the Borough (including the disabled community). The Strategic Manager (Community Safety Unit) will speak to the Communications team regarding how to reach across the board.
- The CSU would be happy to conduct the survey annually as the strategy will be reviewed annually too.

Cllr Aaron Elliott suggested that the Community Safety Strategy should look at anti-social behaviour linked to dirt bikes, motorbikes and e-scooters.

The Committee commended the good work on this matter and noted the content of the report and the Terms of Reference of the new Gravesham CSP.

## **5. Kent Police Update**

The Acting CSU Inspector, James Beautridge provided the Committee with a Kent Police update that included the following:

- Gravesend Town Centre Policing: 12 months, 2 officers – 123 arrests. A third officer has also joined the proactive and positive team.
- First drugs closure order – 3 month closure order – landlord has evicted the occupants from property.
- A 5 year criminal behaviour order has been issued
- 8 further applications are sitting with the court – shoplifting, street drinking, drug taking – delayed due to the pandemic, the Police are waiting for court dates.
- Tobacco – last year 150,000 cigarettes (fake or imported) were seized
- 604 pouches of illegal tobacco were seized (illegal tobacco) – closure orders are being explored.
- Organised crime group – child sexual exploitation
- High visibility patrolling is a priority.
- Community protection notices, challenging street drinkers
- Enforcing Covid-19 regulations
- Covid-19: additional strain on the Police – isolation, track and trace, close contact with the public.
- Operation Chestnut: provides 2 officers per day on the late shift (2pm and midnight) – ring fenced to deal with Covid-19 matters. Saturday and Sunday; 2 further officers

support the Police between 10am and 6pm. This allows the Police to maintain their usual police functions.

- Gravesham Police: 750 calls on Covid-19 breaches – attended all, some have been malicious
- Quarantine breaches – 75 calls
- April 2020 – North Kent Police: 189 Fixed Penalty Notices for breaches
- Crime types:
  - Burglaries: reduction due to lockdown, targeting known offenders, repeat victims, enhanced service, peephole door cameras, shed alarms, window alarms
  - Vehicle crime: due to lockdown there are more witnesses to crime: massive decrease.
  - Robbery: slight increase over 2% - many linked to gangs, illegal supply of drugs, county lines, drug debts, targeting offenders regularly. Street robberies 4 on remand. General robberies: low
- Joint operation with the British Transport Police, MET and Kent Police at the train station: knife arches, drugs dog – seized a machete knife off someone last week, seized drugs (multi agency approach)
- Drug traffic offences are down – took a lot off the streets last year
- Dismantling County Lines – criminals are scared to come to Gravesham.
- Drug Possession has gone up 40%: using stop and search fairly and effectively
- Weapons – massive increase in detection of knives – this is because the Police are detecting it more (not more people with knives) we take it off them then seek remand in custody for public safety.
- Violent crime: increases across the whole borough: a lot is to do with the way its recorded section 5 or 4 public order offence(e.g. if someone shouts abuse at a person its recorded as violent crime)
- Harassment / stalking: seen a rise – a lot of harassment cases have been online, ex partners etc.
- Stalking: domestic abuse victims disclose some control or coercive behaviours
- Violent crime: third highest in Kent – serious youth violent crime unit – get in early, prevent re-offending.
- Domestic abuse: rise seen nationally – people in lockdown every day – friction – a lot of reports from third parties (neighbours) – actively doing campaigns – putting out media messages.
- Next week: Vulnerability Investigation Team will attend all Domestic Abuse incidents – specially trained give people more confidence.
- E-scooters: can ride on private land, but not on roads or public places. There are some exemptions in London but in Gravesham you need a licence, insurance, helmet

The Acting CSU Inspector, James Beautridge fielded questions from the Committee and highlighted the following:

- Fixed Penalty Notices are £200, this drops down to £100 if paid early. In the event that a FPN is not paid; the Police officer is asked for further evidence to create a

case which is reviewed by the Criminal Justice Department and a summons is issued followed by a hearing.

- The Acting CSU Inspector, James Beautridge will look into whether E-scooters need an MOT.
- Nitrous-oxide canisters are a public health issue. Our main target is people who are supplying them which is part of the ASB / Patrol strategy.
- ASB involving 'dirt bikes' and motorcycles is a difficult issue to tackle. The CSU and local Policing team are the best to contact / report to. The Police are trying to find new ways of dealing with this issue, bikes have been seized and crushed but new ones appear. The issue will never be totally eradicated but it can be reduced.

Cllr Lauren Sullivan advised that, in her role as a KCC Cllr, she would be happy to work with Kent Police to help prevent Violent Youth Crime.

The Committee commended Kent Police for their good work in the Town Centre and thanked Acting CSU Inspector, James Beautridge for the update.

## **6. Topic Review Update**

The Assistant Director (Communities) explained that the two topic reviews selected by the Committee in January 2020 - Knife and Violent Youth Crime and Town Centre Crime – were put on hold with a commitment to revisit their timings at the appropriate stage.

In the meantime, it should be noted that the Youth Engagement Panel, under the Community Safety Partnership, is picking up on actions to address youth crime and the agenda setting for this Committee at its last meeting and this, has included updates on Town Centre crime issues

The Committee noted the update on the two topic reviews.

## **7. Tackling Modern Slavery Progress Report**

The Strategic Manager (Community Safety Unit) provided the Committee with details of progress being made in tackling modern slavery in the Borough, the Committee having received a presentation on this issue from Kent Police and having considered the Council's new Modern Slavery Strategy at its last meeting in October 2020.

The Strategic Manager (Community Safety Unit) highlighted the following:

- The Council successfully launched its Modern Slavery Strategy in October which coincided with National Anti-Slavery Day
- There were good articles in the Gravesend Messenger and Your Borough which demonstrated the close partnership approach being taken and included contributions from Porchlight, the Police and the Council

- The Gravesham Modern Slavery Working Group has been established and is chaired by Natalie Brown (lead on safeguarding) The Terms of reference for the group are detailed in Appendix 4 to the report.
- This is a very proactive local approach. To our knowledge, we are the only district in Kent that has a dedicated strategy with multi agency input.
- More victims are being identified and support is being provided

The Strategic Manager (Community Safety Unit) advised the Committee that she would be happy to discuss this matter further with Councillors outside of the meeting if they would like more information.

The Committee commended the progress being made in tackling modern slavery in the Borough and noted the update.

#### **8. Most recent published Minutes of the Kent and Medway Police and Crime Panel (8 September 2020)**

The Committee considered the minutes for the Kent and Medway Police and Crime Panel meeting held on 8 September 2020.

The Committee noted the information contained within the minutes.

#### **Close of meeting**

The meeting ended at 9.03 pm



**Classification:** Public

**Key Decision:** No

### **Gravesham Borough Council**

**Report to:** Crime and Disorder Scrutiny Committee

**Date:** 21 April 2021

**Reporting officer:** Strategic Manager (Community Safety Unit)

**Subject:** Draft Community Safety Strategy 2021-24 (Gravesham Community Safety Partnership)

#### **Purpose and summary of the report:**

This report provides Members of the Committee with the draft Community Safety Strategy 2021-24 that has been prepared by the Council's Community Safety Unit (CSU) on behalf of our newly-established Gravesham Community Safety Partnership (CSP). This Strategy now provides the foundation for the direction of multi-agency community safety activity in the Borough over the next three years.

#### **Recommendations:**

Members are asked to:

- i) Consider and offer comment on the draft Strategy.

#### **1. Introduction**

- 1.1 All CSPs have a statutory duty to complete a Community Strategy or Plan to structure partnership activity in meeting their objectives of reducing crime and anti-social behaviour. In January 2021, Gravesham's CSP considered the findings of the annual Strategic Assessment (an audit of recorded crime and ASB data provided by a range of partner agencies and services). This was the first stage in the process of developing a new Strategy allowing an opportunity to identify changes in levels of offending within different crime categories, any emerging trends and of course, this year, the impact of the pandemic on crime and disorder.
- 1.2 The Partnership has always recognised that it should not rely solely on recorded statistics in determining its priorities but that data-based intelligence needs to be supplemented by the views of local people. A Community Safety Public Consultation was conducted during the month of February to gather information on the experiences and concerns of local residents, those who work in the Borough and those who visit Gravesham. The key findings of the consultation have been incorporated into the draft Strategy itself and have served to support the priorities that had begun to be identified following the completion of the Assessment.

#### **2. A dedicated Strategy**

- 2.1 Members of the Committee will be aware that in October 2020, Gravesham Borough Council took the decision to withdraw from the joint Dartford and Gravesham CSP which had been in place since 2006. This has been a positive move towards creating a Partnership that can be dedicated to meeting the community safety needs of our Borough

and that has the ability to focus on those crime and ASB issues that are having the greatest impact on local people and our neighbourhoods. As a consequence of the de-merger, our CSP now has a new structure and a number of operational groups have very recently been established to ensure that we can work more effectively in meeting our objectives. The details of the structure of the new Partnership are also contained within the draft Strategy.

2.2 In addition to the findings of the Strategic Assessment and the responses received through the Community Safety Public Consultation, certain other factors have been taken into account in identifying those areas of work that form the priorities contained in this new Community Safety Strategy. These include:

- Volume – the level of offences within a crime category as a proportion of total crime;
- Level of harm – the impact that a type of offending has on victims and communities;
- Community concern – the level of priority that local people have attributed an issue;
- Partnership added-value – the extent to which a multi-agency approach can enhance the ability of agencies to tackle a particular strand of offending behaviour;
- Trend analysis – patterns of increase in an offence type (where it is possible to ascertain).

Consideration is also given to existing and emerging national priorities, legal obligations (existing or anticipated) faced by CSPs, policing priorities contain within the Kent Police Control Strategy and the Kent Police and Crime Commissioner's Policing and Crime Plan.

2.3 Having given due attention to the above, the following broad priorities have been identified:

- i) Violent crime including domestic abuse
- ii) Persistent anti-social behaviour and environmental crime
- iii) Preventing offending and reducing re-offending
- iv) Protecting vulnerable people and strengthening communities
- v) Communication and engagement

The rationale for the selection of each of these priorities is detailed in the Strategy together with information that describes what our focus will be, what we hope to achieve and how we will be accountable. 'Communication and engagement' has not featured as a headline priority in previous strategies but it is felt that this is fundamental in ensuring that local people are kept informed of work that is taking place, building public confidence that concerns are being listened to and efforts are being made to address them and ultimately, improving perceptions of safety across the Borough.

2.4 The draft Strategy was approved by Gravesham's CSP in March. The Partnership also agreed that work would be carried out separately to devise a suite of performance indicators using both quantitative and qualitative data (similar to the approach taken corporately by the Council for performance monitoring purposes) that will be accompanied by contextual information. Progress reports will then be provided to the CSP at each of its meetings as a standing agenda item. There may also be further actions that will be added to those already included in the Strategy as it is finalised.

2.4 The Strategy will be reviewed annually in order that we can adapt to any unforeseen changing circumstances, any changes in legislation that may create new responsibilities for the Partnership or any emergent local issue that requires a more intensive and longer-term multi-agency intervention to reach a resolution.

## APPENDIX 1

<b>IMPLICATIONS</b>	
<b>Legal</b>	The Council has a statutory obligation to work with partner agencies to address crime and ASB and SOC (Crime and Disorder Act 1998 and Serious Organised Crime Act 2015).
<b>Finance and Value for Money</b>	Delivery of the Strategy has a resource implication in terms of officer time for all of the statutory partner agencies of the CSP but this is part of daily business. Some funding to support aspects of the project will be capable of being met through the CSU's annual working budget (and potentially through external funding subject to successful bids to the PCC (Crime Reduction Grant) and any Central Government funding streams that may become available..
<b>Risk assessment</b>	Failure work in partnership to try to tackle crime and disorder would be a breach of our legal obligations as a responsible authority under CDA legislation and a failure to meet our duty of care to protect our people from harm.
<b>Data Protection Impact Assessment</b>	<p><i>A data protection impact assessment (OPIA) should be carried out at the start of any major project involving the use of personal data or if you are making a significant change to an existing process.</i></p> <p>a. Does the project/change being recommended through this paper involve the processing of <u>personal data</u> or <u>special category data</u> or <u>criminal offence data</u>? Yes (but as approved through information-sharing protocols in existence between partner agencies).</p> <p>b. If yes to question a., have you completed and attached a DPIA including Data Protection Officer advice? N/a</p> <p>c. If no to question b., please seek advice from your nominated DPIA assessor or the Information Governance Team at <a href="mailto:gdpr@medway.gov.uk">gdpr@medway.gov.uk</a></p>
<b>Equality Impact Assessment</b>	<p>a. Does the decision being made or recommended through this paper have potential to cause adverse impact or discriminate against different groups in the community? No.</p> <p>b. Does the decision being made or recommended through this paper make a positive contribution to promoting equality? Yes – it will increase our ability to protect often the most vulnerable of people from harm and ensure that they have equal access to support and assistance.</p>
	<i>In submitting this report, the Chief Officer doing so is confirming that they have given due regard to the equality impacts of the decision being considered, as noted in the table above</i>
<b>Corporate Business Plan</b>	The Strategy makes a direct contribution to improving public safety linked to People and Place in the Corporate Plan.
<b>Crime and Disorder</b>	The Strategy will form part of the Council's programme of work to improve community safety and protecting vulnerable people from harm.
<b>Climate Change</b>	None.
<b>Digital/website website implications</b>	Once finalised, the Strategy should be published on the Council's website (Community Safety web pages).
<b>Safeguarding children and vulnerable adults</b>	The safeguarding of vulnerable young people and adults is a high priority for the Council and all partner agencies; the work of the CSP through the delivery of the Strategy will contribute to the Authority's own objectives for reducing crime and ASB and creating a safe working and living environment.

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# Gravesham Community Safety Strategy 2021-24

DRAFT





## Foreword

As the Chair of Gravesham's Community Safety Partnership, I am very pleased to introduce this Community Safety Strategy 2021-24 on behalf of both all the Partnership's statutory partners and the range of other agencies and organisations who work collaboratively to make Gravesham a safer place.

This Strategy carries particular importance for us as it is the first created by our new Partnership, established in October 2020 and that is dedicated to our Borough. This approach will enable us to better understand those issues that are impacting quality of life in our neighbourhoods and to drive forward our co-ordinated activity on tackling priorities at a much more local level. Having our own Partnership means that we will be able to ensure that time and effort is spent on reducing the types of

crime and disorder that are most important to local people and the communities we serve.

Although we have already achieved much through partnership working, we know that we still face challenges in Gravesham. We know that alongside prosperous areas of the Borough there are pockets of deprivation in which families suffer crime and anti-social behaviour (ASB) disproportionately. We also know that there are additional risks faced by vulnerable people to whom we have a duty of care in safeguarding them against the activity of perpetrators who seek to take advantage. Whilst our Borough's geographical position and its proximity and ease of access to London is a positive feature, it also means that we are seen as an attractive location for cross-border criminals who will travel to commit crime locally. These are all factors that we have taken into account in producing this new Strategy. In reviewing the impact of earlier work, we have considered the different responses that we may want to adopt moving forwards and how we can develop locally focused solutions that will lead to improvements that will be sustainable in the longer term.

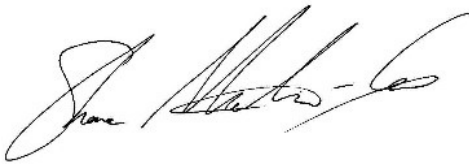
Our aim is to ensure that Gravesham is a safe place for everyone who lives, works in or visits our Borough. This Strategy is a recognition of the fact that we need to work together to achieve this ambition – we all have a part to play and a contribution to make. This includes local people taking an interest in their neighbourhood and exercising their responsibilities as citizens – this can be as simple as reporting community safety issues when they emerge, putting forward suggestions about how things could be improved or working with friends and neighbours to help us create the kind of areas in which people will want to live and raise their families.

Careful analysis of recorded crime and ASB data has been carried out in identifying the priorities contained in this Strategy but in Gravesham we do also take pride in our approach to community engagement and making decisions not just on behalf of but together with our local residents. A Community Safety Public Consultation has taken place during February 2021 to give people, whatever their age, background and connection with Gravesham, an opportunity to tell us about their experiences of crime and ASB and what they feel the issues are that we need to tackle first. The findings of the Consultation are summarised in the Strategy itself and I would like to take this opportunity to thank everyone who has given their time to provide their views so that whilst this Strategy is one that the Partnership has a duty to deliver it is one that belongs to local people and

that is about also responding to publicly identified priorities.

Our new three year plan sets our Partnership a tough and challenging programme of work but we feel that it provides us with a firm grounding upon which we can make some positive changes. The nature of the crime and disorder issues that we and the country face now are very different to those that we faced just a few years ago. In the last 12 months we have also had to build into the equation the impact that Covid-19 has had on criminal behaviour and ASB – something that none of us could have foreseen. Whilst hopefully the pandemic will be under control before too long, we still need to be mindful of how it has influenced offending behaviour and new tactics that have been employed, particularly against the most vulnerable in our society. Whether or not Covid-19 has longer term implications for community safety is something that we will need to monitor.

I hope that this Strategy reassures you of the firm commitment that all our Partnership members share in supporting and protecting local people so that our Borough is a safer place for everyone. We often cite that our diversity is one of our greatest strengths; by working together across all of our different communities and combining that effort with the support of our wide range of partner agencies we can create a safer Gravesham and indeed, a Gravesham to be proud of.

A handwritten signature in black ink, appearing to read 'Shane Mochrie-Cox', written in a cursive style.

**Councillor Shane Mochrie-Cox**  
**Chair, Gravesham Community Safety Partnership**  
**Cabinet Member for Community and Leisure, Gravesham Borough Council**

## Our Partnership

Gravesham Community Safety Partnership (CSP) is made up of statutory agencies brought together under a shared responsibility placed upon them by the Crime and Disorder Act 1998. Since its introduction the Act has seen several amendments and our Partnership now has an obligation to work together not only to reduce crime and disorder but also to address anti-social behaviour (ASB) and to lessen the reoffending of those who repeatedly commit crime.

Key statutory partners have all experienced considerable pressures on their resources, particularly during the period of the pandemic, at the same time that expectations and statutory requirements placed on Partnerships have increased. The community safety landscape has also been changing with certain strands of criminal activity including serious organised crime and offences targeted at vulnerable people having become both national and local priorities. As the new Gravesham Community Safety Partnership, we will be seeking to extend our membership beyond the core statutory partners in order to increase our capacity for joint working so that we are well-placed to tackle these issues effectively.

### Our Partners and our legal responsibilities

Gravesham has a strong track record of working in Partnership and much of the successful work carried out in recent years would not have been possible without the excellent relationship between the specified authorities that form the core membership of our CSP. Currently these are:

- Gravesham Borough Council
- Kent Police
- Kent Fire and Rescue Service
- Kent County Council
- Kent Surrey and Sussex Rehabilitation Company
- NHS Dartford, Gravesham and Swanley Clinical Commissioning Group
- Office of the Kent Police and Crime Commissioner

Significant contributions are also made to Partnership activity by a host of voluntary and private sector groups, charitable organisations and local community groups, without which our ability to tackle community safety priorities would be more restricted. As our Partnership develops, we will encourage colleagues from these sectors to bring their expertise and knowledge to the table and contribute to our effort. This wider partnership approach will be really beneficial as the drivers of crime and ASB are often multiple and complex, cutting across a range of different agencies and services.

Each year the CSP has a legal duty to complete a Strategic Assessment of the levels of crime and disorder being experienced in our Borough. The purpose of the Assessment is to:



- Determine whether priorities remain the same or whether there are new priorities to address;
- Highlight performance, progress and achievements against commitments made in the most current Community Safety Strategy; and,
- Identify key crime, disorder and ASB risks and threats to our local communities.

Gravesham's Community Safety Unit (CSU) completed the latest Strategic Assessment on behalf of our CSP in December 2020. As part of developing this new Strategy, the Assessment also looked back at work completed over the previous 12 months. It is clear that despite the emergence of Covid-19 placing extraordinary demands on all partner agencies, collaborative work not only continued but delivered some significant achievements in tackling our strategic priorities including those highlighted below.

### Tackling violent crime and domestic abuse

- The Gravesham-led Altogether Safer – Reducing Violence Against Women and Girls Project, funded through the Home Office VAWG Transformation Fund for 3 years following a successful bid (total received: £248,464) ended in March 2020. The Project provided support to 269 adult victims and 349 children through a Police Station-based Independent Domestic Violence (IDVA) service. Awareness-raising activity, including an annual women and girls' only conference targeted at BAME communities, saw in excess of 300 attendees at each event. BAME victims accessing support from the Out of Hours IDVA service increased from 19.1% to over 30% during the Project's 3 years. The Choose Respect Programme supported a total of 204 boys and young men with 12-week courses and one-to-one work to break the cycle of aggressive behaviour. A post-course sample of 32 participants found 100% stated that their aggressive behaviour had decreased and they were now able to identify healthy relationships.
- The Gravesham-led Step Change Project, providing intensive wrap-around-the family support to victims of domestic abuse with complex needs and their children, was funded for 2 years through a successful bid to the MHCLG Domestic Abuse Fund (total received: £137,880). The Project's original target of working with up to 80 victims and 120 children was exceeded: 92 victims and 180 children received support. The Project's funding ended in March 2020 but Choices, who deliver the service, were able to secure additional funding from the Big Lottery to enable this work to continue until March 2022.
- Additional financial assistance has been provided by Gravesham Borough Council to Choices during Covid-19 to support victims of domestic abuse. £12,350 was provided in September 2020 from the Council's Emergency Grant Assistance Fund to meet the increased demand for support from victims during the pandemic and which will be available to spend until September 2021.

- Following funding being made available via the Office of the Kent Police and Crime Commissioner, 5 large trauma packs, 20 smaller packs and 10 knife wands were purchased by the CSU for distribution to key premises across the Borough to enable rapid assistance in the event of a violent incident and to detect weapons by those entering some premises.
- Targeted work and tailored interventions have been delivered through Gravesham's Vulnerability Panel and Rough Sleeper Initiative to encourage those with alcohol or drug dependency issues (particularly those who are also street homeless) who become involved in violence as perpetrators or who are vulnerable to violence as victims, into treatment services and accommodation.
- Gravesham's Crime and Disorder Scrutiny Committee completed a first review of Knife and Youth Violence to identify multi-agency opportunities to reduce youth violence involving weapons. (Further activity has been unavoidably temporarily postponed due to Covid-19).

### Tackling Persistent anti-social behaviour (ASB) and environmental crime

- Gravesham Council launched its first cross-departmental ASB Strategy in September 2019. An ASB Strategy Delivery Group has also been established and has developed an action plan to progress activity from prevention through to enforcement. A key objective is to introduce a uniform ASB case management system to enable full records to be maintained on ASB reports received by the Council, to ensure coordinated and effective support responses are provided to victims and evidence is pooled to facilitate formal action against perpetrators as appropriate.
- Following the extension of the Council's Safer Place Officer Team to 5 personnel, the Council has also recruited a permanent Environmental Enforcement Manager who came into post in September 2020 and is now based in the CSU. Since mid-September the Team has taken on 134 active enquiries from evidence obtained at waste crime sites. 57 of these enquiries are ongoing at the time of writing. Since October 2020 the Team has issued 9 £400 FPNs for fly-tipping and several £150 fines for littering. The Council is also planning to recruit an Environmental Crime Investigation Officer in early 2021.
- In November-December 2019, Gravesham Council installed 5 new permanent CCTV cameras in the Riverside Leisure Area to provide reassurance in the location which had been a hotspot for ASB. 8 key permanent cameras in Gravesend town centre were also upgraded to act as a deterrent and secure evidence against perpetrators. Mobile camera units have been deployed where viable to help reduce ASB in key areas that have included: King Street, Gravesend; School Close, Meopham; and Woodlands Park, Gravesend.
- A new Public Space Protection Order restricting the consumption of alcohol in and around Gravesend the Town Centre has been approved to help address persistent ASB linked to

street drinking which will be capable of being enforced by both Police officers and the Council's Safer Place Officer Team.

- Effective use has been made of enforcement tools and successful action against those persistently involved in ASB e.g. Community Protection Warnings, Community Protection Notices. Active cases involving Council tenants against whom Notices of Seeking Possession were being sought have been temporarily 'frozen' due to Covid-19 but will be re-opened as soon as permissible.
- Targeted outreach youth work has taken place (observing Covid-19 restrictions) in key locations in which ASB involving young people is more prevalent. A Gravesham Youth Engagement Panel is being established that will form an operational group of the Gravesham CSP that will take a multi-agency approach in dealing with referrals of young people engaging in both low-level and more serious ASB to identify appropriate interventions to effect a change in behaviour.
- Plans are in place to establish a multi-agency Gravesham Area Based Action Group as an operational Group of the CSP to tackle persistent ASB and environmental crime in geographical locations or hotspots where these issues have been long-standing. Gravesham Borough Council will be recruiting a full-time Community Safety Project Coordinator dedicated to leading this work who will be based within the Council's CSU in early 2021.

### Preventing offending and reoffending

- Intelligence-sharing has continued through the Gravesham Serious Organised Crime Group to collate evidence with the aim of disrupting the activity of the Borough's one current live Organised Crime Group and to take formal action whenever possible. Several members of the Group or associates are due to attend court in 2021.
- Multi-agency activity and information sharing, particularly between Gravesham Council's CSU and Housing Department, Kent Police and Porchlight, has led to the identification of a car wash in the Borough that is believed to be engaging in labour exploitation and a live investigation is now ongoing as a result.
- Considerable work has been carried out by Gravesham Council's CSU, Kent Police and colleagues from Kent Trading Standards and HMRC to disrupt and prevent the continuation of criminal activity linked to the sale of illegal cigarettes and tobacco. In addition to the collation of considerable evidence, numerous seizures of illegal cigarettes and tobacco have taken place during the last 12 months, depriving the criminal networks involved of thousands of pounds. Community Impact Statements have now also been gathered and the Council is investigating the viability of using closure orders against a number of

premises in 2021.

- During Covid-19, Council officers across several Departments and led by the Environmental Protection Team, carried out premises checks during the night-time economy to ensure that businesses were complying with trading restrictions, giving warnings and taking formal action against those who failed to do so.
- Reducing offending and reoffending by designing out crime – very persistent ASB being caused at St. Andrew’s Court that was having a negative impact on the quality of life of residents, many of whom were elderly, was addressed by the CSU using some of its funding allocated via the PCC’s Crime Reduction Grant to meet the costs of installing CCTV and security lighting.
- Funding obtained through the MHCLG Migration Fund allowed The Gr@nd in Gravesend to open on Friday evenings between 7.00pm-10.00pm as a means of engaging, young people (particularly those who had been coming to regular attention for causing ASB) with a view to changing their behaviour. The majority of the approximately 25-30 weekly attendees were a culturally diverse group – chiefly Slovakian, Bulgarian and British. They engaged well in the activities provided and there was a resultant improvement in behaviour as well as better integration between the attendees from different backgrounds with cultural barriers being broken down. Final sessions during Covid-19 were maintained through on-line engagement.
- Multi-agency seasonal work in the Fort Gardens and Promenade area included the provision of security staff during the summer months to September between 6.00pm-10.00pm to allow earlier intervention with individuals engaging in ASB and to support intelligence-sharing with Kent Police.

### Protecting vulnerable people and strengthening communities

- Gravesham Borough Council publically launched its Modern Slavery Strategy in October 2019 (to our knowledge, the first Local Authority in the County to have a dedicated strategy to deal with this issue) that was very well-publicised. A multi-agency Modern Slavery Working Group has been established as an operational group of the CSP. In the few months since closer working between partner agencies has taken place, 4 individuals have come to light as potential victims of labour exploitation. NRM referrals have been completed and 3 of them have now been housed outside of the Borough whilst investigations continue.
- During Covid-19 the CSU’s Safer Place Officers were redeployed to support the Council’s Community Hub established to ensure that support could be provided to vulnerable people in the community without family or friends. Food parcels and medication were delivered

and welfare checks/door knocks carried out and referrals made into other support services as appropriate.

- Gravesham Council reviewed and published a Modern Slavery Statement on its website and the Council's Procurement Policy now includes reference to modern slavery to guard against modern slavery being present in any part of the Council's supply chains.
- Gravesham Vulnerability Panel has continued to meet on a monthly basis, operating virtual meetings during Covid-19. The majority of cases concern vulnerable people with serious mental health issues, in some cases linked to drug and/or alcohol dependency issues and the Panel works collectively to try to identify support and interventions to meet individuals' needs. The Panel's most recent meeting in December 2020 dealt with 12 cases (9 male and 3 female) and 3 new referrals were accepted.
- Rough sleepers/homeless people are recognised as being particularly vulnerable to harm. Gravesham Council's Rough Sleeper Initiative led by Housing Services supported by the CSU, working closely with homeless charities, Porchlight and Sanctuary and Kent Police, has been identifying tailored support for homeless people referred. Fortnightly meetings continue.
- Funding awarded through the MHCLG Controlling Migration Fund has been used to deliver the Altogether Stronger Project to promote integration and community cohesion through community events. Two events were held prior to Covid-19 restrictions meaning (further work has had to be temporarily postponed). An African Caribbean food event was held in October 2019, attracting a footfall of approximately 600 people and a second event, Desserts Around the World, took place in January 2020 with similarly positive attendance and feedback.
- Housing ASB Officers have now relocated to the CSU and are dealing with both private housing cases as well as persistent ASB complaints concerning or affecting Council tenants. Where residents/tenants are considered particularly vulnerable additional assistance has been provided to improve their home security including the gifting of peephole cameras for front doors.
- Gravesham Council's Safeguarding Policy is in the process of being reviewed and updated and the Council has a part-time Lead Safeguarding Officer as a key point of contact for Council departments and external agencies should they have concerns about the vulnerability of any adult or child.
- Safeguarding briefings have been circulated to Council staff to remind them of how to spot signs of abuse/neglect of vulnerable adults and/or children and what steps to take so that all cases are reported without delay. The Lead Safeguarding Officer is now developing a training programme that will be rolled out in 2021.

- As well as provision of funding from the Council Emergency Assistance Grants of c. £12,500 towards additional staffing costs for Choices advisors to assist victims of domestic abuse during the pandemic, the Council's CSU also provided £2,000 to fund a crisis/emergency pot to ensure that domestic abuse victims and their children could cover the cost of basic essentials or other necessities to keep them safe from harm e.g. transport costs.

## Strategic Assessment 2020 – Summary of findings

The Assessment process enables the CSP to better identify key community safety issues and potential risks to the health and quality of life of local people. Headline findings of the Assessment are provided below in relation to data for the 12 months ending 30 September 2020 compared with the previous year.

### Key crime categories

Total crime	↓	<ul style="list-style-type: none"> <li>• Total crime has fallen by 1.1% however providing a rate of 113.9 offences per 1,000 population (the second highest in the County).</li> <li>• Pelham Ward has recorded a significantly greater proportion of total crime (almost a 1/5<sup>th</sup> of all crime recorded across all Wards despite a sharp decline during Covid-19 lockdown).</li> <li>• Secondary Wards with significantly higher crime rates per 1,000 population are: Northfleet South, Riverside, Northfleet North and Whitehill Wards.</li> </ul>
Violent crime	↑	<ul style="list-style-type: none"> <li>• Violent crime has increased by 3.4% and accounts for 46.4% of all crime in the Borough.</li> <li>• Over 90% of violent crime relates to violence against the person offences but of these over 40% are offences of violence <b>without</b> injury.</li> <li>• A significant increase of 27.5% has been seen in stalking and harassment which has impacted the total violent crime figure and this crime accounts for over a quarter of all violent crime.</li> <li>• Gravesham has the 3<sup>rd</sup> highest rate of violent crime per 1,000 population in the County.</li> <li>• Pelham Ward experiences a significantly higher rate of violent crime per 1,000 population due to a concentration of violent offences in Gravesend town centre and the immediate vicinity.</li> <li>• Sexual offences have fallen by 3.8%.</li> <li>• Robbery has increased by 2.6%.</li> </ul>
Domestic abuse	↑	<ul style="list-style-type: none"> <li>• Domestic abuse crimes and serious incidents have increased by 13.1%.</li> <li>• The rate of domestic abuse per 1,000 population in the Borough is the 3<sup>rd</sup> highest in the County.</li> <li>• Domestic abuse began to increase at the beginning of the Covid-19 lockdown, reaching a peak in mid-July.</li> </ul>

Criminal damage	↑	<ul style="list-style-type: none"> <li>• Criminal damage has increased by 11.5% locally and accounts for 13.8% of all crime locally.</li> <li>• Gravesham has the highest rate of criminal damage per 1,000 population of any District and Medway (15.7 offences compared with an average of 11.4 offences).</li> <li>• Offences fell significantly early in the pandemic but have since returned to pre-Covid levels.</li> <li>• Northfleet South Ward experiences the highest rate of criminal damage per 1,000 population.</li> </ul>
Theft and handling stolen goods (THSG)	↓	<ul style="list-style-type: none"> <li>• THSG offences have fallen by 4.2% but still account for 13.6% of total crime.</li> <li>• The reduction seen locally is less than the average recorded Countywide of 17.5% but this may be linked to considerably busier retail and hospitality sectors in other areas affected by lockdown.</li> <li>• Patterns of offending were influenced by Covid-19 and trading restrictions with significant reductions in the early part of the year followed by an increase as restrictions were lifted.</li> <li>• Key Wards experiencing higher levels of THSG are not surprisingly Pelham, Riverside and Northfleet South although unexpectedly, Painters Ash.</li> </ul>
Burglary - residential	↓	<ul style="list-style-type: none"> <li>• A very significant reduction of 17.3% has been seen in residential burglary (offending having been impacted by lockdown and Covid-19).</li> <li>• Despite the reduction, the rate per 1,000 population (12.2 offences per 1,000 households is the highest in the County).</li> <li>• Council Wards experiencing higher levels of residential burglary are Pelham and Riverside.</li> </ul>
Burglary – business and community		<ul style="list-style-type: none"> <li>• Burglaries of business and community buildings have reduced by 14.5% in Gravesham.</li> <li>• A steady decline has been seen since late January 2020, continuing throughout the Covid-19 period.</li> <li>• Pelham and Riverside Wards, with a concentration of business and community buildings in these areas, experience higher levels of burglaries in such premises.</li> </ul>
Vehicle crime	↓	<ul style="list-style-type: none"> <li>• Vehicle crime has fallen significantly by 27.7% - people working from home, lockdown and socialising restrictions have clearly had an impact.</li> </ul>



		<ul style="list-style-type: none"> <li>At 6.4 offences per 1,000 population, the rate is slightly higher than the Kent-average of 4.9.</li> </ul>
<b>Drug offences - trafficking</b>	↓	<ul style="list-style-type: none"> <li>Drug trafficking offences have fallen by 17.0%.</li> <li>Gravesham is the only area in the County to record a reduction – the average increase in Kent is 49.9%.</li> <li>The sharpest reduction was seen in August 2020 – shortly after successive months of significant arrests made between January-July.</li> </ul>
<b>Drug offences - possession</b>	↑	<ul style="list-style-type: none"> <li>Possession offences have increased by 40.3% in compared to a 27.3% increase Countywide.</li> <li>Gravesham's rate of 1.9 offences per 1,000 population is the 2<sup>nd</sup> highest in the County.</li> <li>Temporal analysis suggests that the increase is partly linked to greater visibility/easier detection of suspicious behaviour during the pandemic.</li> </ul>
<b>Possession of weapons</b>	↑	<ul style="list-style-type: none"> <li>Offences have risen by 56.2% in Gravesham – the greatest increase seen in the County (the average increase Kent-wide is 9.6%).</li> <li>The rate of offences per 1,000 population at 1.1 offences is the 2<sup>nd</sup> highest in the County.</li> <li>Offences have been reducing and following a downward trend since March 2020.</li> <li>As with drug offences, Wards with higher numbers of weapons possession offences are in the town centre - Pelham, Riverside and Central.</li> </ul>
<b>Public order</b>	↓	<ul style="list-style-type: none"> <li>Public order offences have reduced by 8.6% in line with the Countywide average reduction of 8.4%.</li> <li>At 8.8, rates per 1,000 population remain slightly higher than the Kent average rate of 7.8 offences.</li> <li>A sharp reduction occurred during the first lockdown period due to reduced footfall in Gravesend town centre and public areas.</li> <li>The greatest number of public order offences is recorded in Pelham Ward.</li> </ul>

## Other community safety issues

Anti-social behaviour (ASB)	↑	<ul style="list-style-type: none"> <li>• Kent Police recorded ASB has risen by 46.7% in Gravesham and by 43.1% across the County.</li> <li>• The increase is heavily linked to reports to Police of breaches of Covid-19 restrictions recorded within the ASB offence category.</li> <li>• Key Wards affected by ASB are Pelham, Riverside, Coldharbour, Northfleet South and Shorne, Cobham and Luddesdown.</li> <li>• Almost half of noise complaints concerned loud music – a significantly greater proportion than usual.</li> </ul>
Deliberate fires	↑	<ul style="list-style-type: none"> <li>• 58.0% of fires in Gravesham are deliberate.</li> <li>• Deliberate fires have increased by 15.6% locally compared to an average reduction of 0.6% in Kent.</li> <li>• Our rate of deliberate fires per 1,000 population is more than twice the Kent average.</li> <li>• 77 deliberate fires took place in Riverside Ward – over a 1/3<sup>rd</sup> of all the Borough's deliberate fires.</li> <li>• Riverside Ward is the single Ward across the County recording the greatest number of deliberate fires.</li> </ul>
Fly-tipping	↑	<ul style="list-style-type: none"> <li>• The greatest monthly increase in fly-tipping in Gravesham was recorded in April 2020, possibly due to irresponsible and illegal disposal of waste during the lockdown period.</li> <li>• Local hotspots include: The Shore, Factory Road, Denton and the Dickens Estate (Riverside Ward) in urban areas and Istead Rise, Nurstead, Luddesdown, Cobham and Harvel in rural areas.</li> </ul>
Road safety and travel safety		<ul style="list-style-type: none"> <li>• The number of road casualties and road collisions per 1,000 population locally is aligned to the Kent average.</li> <li>• Overall, child and older road users (60/+) have reduced.</li> <li>• A specific causal feature in collisions during Covid-19 is speed.</li> <li>• Offences recorded by BTP have risen by 36.1% - compared to a District average increase of 8.8%.</li> <li>• 71.7% of all local BTP offences relate to Gravesend Station.</li> <li>• The most notable increase at Gravesend Station is in</li> </ul>

	<p>offences of violence against the person (from 16 to 40 offences).</p> <ul style="list-style-type: none"> <li>• Violence against the person offences (across all Gravesham Stations and services) account for almost ¼ of all railway/BTP recorded offences locally.</li> </ul>
<p><b>Reducing reoffending</b></p>	<ul style="list-style-type: none"> <li>• Over half of Gravesham NPS clients are medium risk with fewer clients being high risk than the Kent average.</li> <li>• The number of CRC clients has reduced by 27.4% to 135 individuals and the majority are on community orders.</li> <li>• The most common offence committed is violence.</li> <li>• Gravesham’s proven adult reoffending rate is 22.5% compared to an average Kent rate of 25.3%.</li> <li>• North Division’s IOM adult and youth cohorts have seen a reduction in offences committed whilst on IOM of 60% and a 78.0% respectively.</li> <li>• Youth offending has fallen in Gravesham by 36.8% compared to a KCC District average reduction of 6.2%.</li> <li>• The most common offences committed by Gravesham young offenders are drugs-related.</li> </ul>
<p><b>Protecting vulnerable people and communities</b></p>	<ul style="list-style-type: none"> <li>• Gravesham has recorded the smallest proportion of Safeguarding Concerns across KCC Districts (5.7%).</li> <li>• Mental Health referrals have increased by 13.8% locally compared to an average District increase of 3.8%.</li> <li>• A 72.9% reduction in doorstep crime (as reported to KCC Trading Standards) has been recorded in Gravesham – the greatest decrease in any District (the District average reduction is 52.0%).</li> <li>• Scams have increased by 22.8% Countywide during Covid-19 with almost half of all scams being conducted by telephone.</li> <li>• Hate crime has reduced by 5.5% locally but Gravesham still has the highest rate of hate crimes per 1,000 population in the County (3.1 offences compared to an average 2.5 offences).</li> <li>• The vast majority (74.6%) of hate crime in Gravesham is racially motivated.</li> <li>• Gravesham has the most modern slavery cases reported to the TILI Project in the country/nationwide (13 cases) as a result of the proactive approach being taken locally.</li> </ul>

## Community Safety Public Consultation – February 2021

The need for local people to be given an opportunity to voice their views and opinions is recognised as crucially important in achieving long-term change and improving community safety. Whilst the statistics collated through the Strategic Assessment process provide a good foundation in identifying priorities, relying on them alone may result in issues that are key concerns in local neighbourhood being missed.

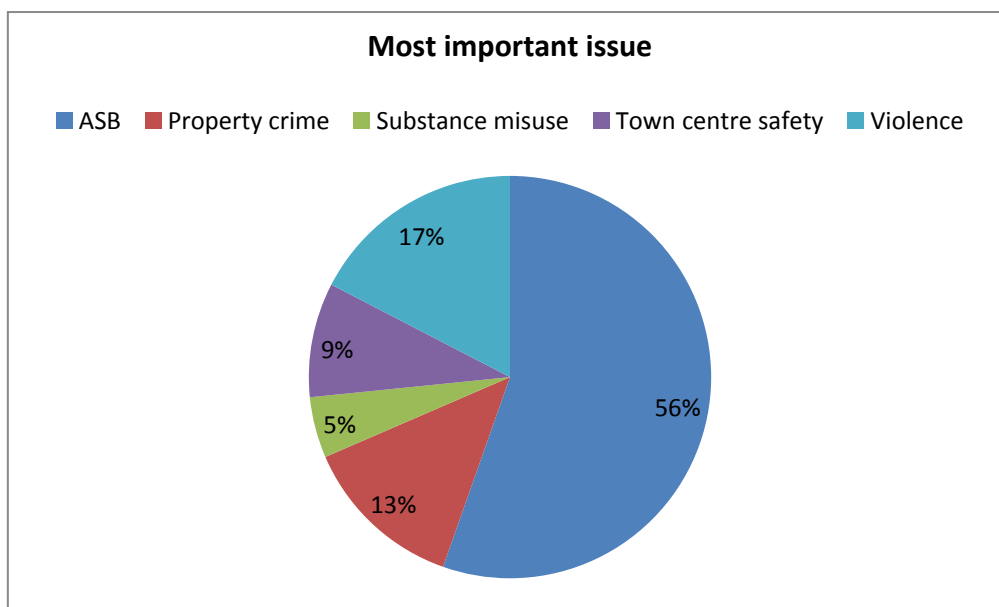
Therefore, a Community Safety Public Consultation exercise was conducted between 1 February and 28 February 2021. A detailed survey was made available on the Gravesham Borough Council website (flagged on its homepage) and the survey was promoted via the Council’s social media platforms. Links to the survey were also circulated to a wide range of community groups and organisations to encourage participation from local people of all ages and backgrounds in an effort to ensure that the views of as many as possible were represented. Anyone living, working, studying or who visits Gravesham was invited to take part. Key findings resulting from responses are provided below.

**A total of 184 responses were received.** Of these, 88 (47.8%) of the respondents live in Gravesham; 59 (32.1%) both live and work in Borough; 33 (17.9%) work but do not live in the Borough; and 4 (2.2%) live and study in Gravesham.

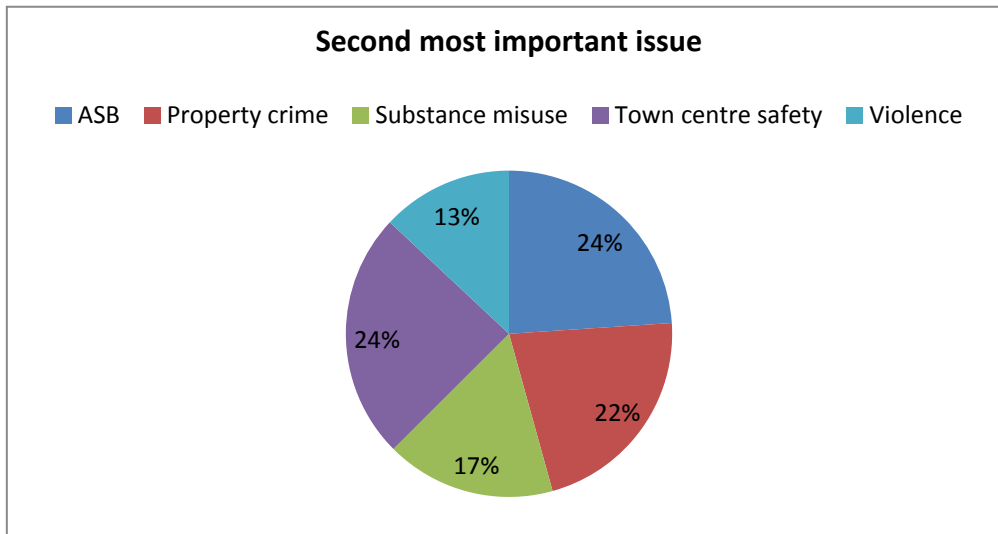
### The Top 3 Most Important Issues

Residents were asked to select the top 3 most important issues that they believe affect community safety most significantly and to prioritise their choices (1 being their greatest priority).

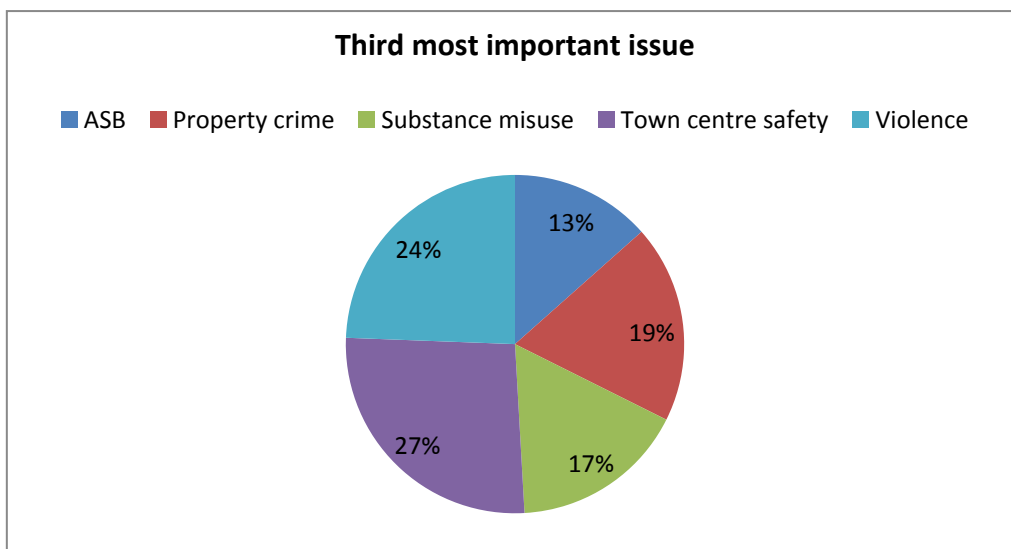
More than half of all respondents (102 or 55.4%) identified ASB as their greatest priority (in the last Community Safety Survey completed in February 2019, ASB was also the greatest priority although then by 40% of all respondents).



Responses in relation to the second most important issue produce results that are more evenly spread between the different categories with town centre safety, ASB and property crime all accounting for the same or similar proportion of the total responses received.



Responses in relation to the third most important issue, demonstrate that town centre safety and violence are perceived as being fairly evenly significant in impacting community safety locally.



For each of the top three issues that respondents had identified, they were then asked to select their key concerns within the particular category with the following results:

Issue	Top concerns related to this issue	
<b>ASB</b> (170 respondents chose ASB as one of their top 3 issues and 169 responded to this question)	Alcohol-related ASB (44/9.1%) ASB – drug dealing/drug use (78/16.1%) Criminal damage (68/14.0%) Dog fouling (34/7.0%) Fire/arson-related ASB (8/1.6%) Fly-tipping (91/18.8%)	Irresponsible parking (19/3.9%) Littering (37/7.6%) Noisy/rowdy behaviour (54/11.1%) Nuisance bikes/scooters (38/7.8%) Nuisance vehicles (cars) (9/1.9%) Unauthorised encampments (5/1.1%)

<p>In respect of ASB, environmental factors predominate with fly-tipping being the single most commonly cited ASB priority. ASB related to substance misuse (if the responses for alcohol-related and drug-related ASB are combined they account for over a quarter of top concerns) are also significant issues locally.</p>		
Issue	Top concerns related to this issue	
<p><b>Property crime</b> (99 respondents chose this as one of their top 3 issues and responded to this question)</p>	<p>Burglary residential (67/27.5%) Burglary business (56/23.0%) Identity theft (54/22.1%) Shed/garage breaks (16/6.5%)</p>	<p>Shoplifting (10/4.1%) Theft from MV (10/4.1%) Theft of MV (11/4.5%) Scams/deception (20/8.2%)</p>
<p>Since the last Community Safety Survey, public concerns relating to property crime appear to have changed in emphasis slightly. Traditionally residential burglary would have been cited much more often as the major concern. The impact of Covid-19, which has seen a significant increase in doorstep crime/scams and fraud which have also been well-publicised (both nationally and locally) has sharpened awareness of these issues. This may explain why, if responses to identify theft and scams/deception are combined, they account for almost a third of issues identified as top concerns.</p>		
Issue	Top concerns related to this issue	
<p><b>Substance misuse</b> (71 respondents chose this as one of their top 3 issues and responded to this question)</p>	<p>Alcohol misuse (25/13.1%) Cannabis use (23/12.0%) Class A drug use (25/13.1%) Drug dealing (53/27.8%)</p>	<p>Irresponsible sales of alcohol (11/5.7%) Recreational drug use (19/9.9%) Street drinking (35/18.4%)</p>
<p>Drug dealing has historically been and continues to be the most commonly cited greatest concern in respect of substance misuse and the level of concern regarding cannabis use and Class A drug use is proportionally in line with previous surveys. Street drinking is the issue that has become more significant and now accounts for almost a fifth of all the responses and is clearly a growing priority.</p>		
Issue	Top concerns related to this issue	
<p><b>Town centre safety</b> (111 respondents chose this as one of their top 3 issues and responded to this question)</p>	<p>Aggressive begging (26/8.4%) Alcohol misuse/street drinking (44/14.2%) Burglary – business (3/1.0%) Drug misuse/dealing (29/9.4%) Feeling unsafe – low footfall (18/5.8%)</p>	<p>Groups gathering (71/23.0%) Homelessness/rough sleeping (25/8.1%) Poor street lighting (13/4.2%) Public space violence (22/7.1%) Robbery (16/5.2%) Violence – evening/NTE (42/13.6%)</p>
<p>By far the most commonly cited issue seen as affecting community safety in the town centre is ‘groups gathering’, with almost a quarter of respondents selecting this issue. This has featured highly in previous surveys but historically the proportion of responses identifying this as a concern and those identifying ‘violence in the evening/NTE’ have been much more aligned. Concern over groups of people gathering may have been exacerbated during Covid-19 and fears linked to social distancing measures not being observed. ‘Alcohol misuse/street drinking’ also appear to have become a more commonly cited issue within Gravesend town centre with main retail stretches, particularly New Road being mentioned frequently.</p>		
Issue	Top concerns related to this issue	
<p><b>Violence</b> (101 respondents chose this as one of their top 3 issues and answered this question)</p>	<p>Alcohol-related violence (38/14.3%) Domestic abuse (29/10.9%) Drug trafficking/drug-related violence (36/13.5%) Gun/knife crime (34/12.8%) Hate crime (27/10.2%)</p>	<p>Modern slavery/trafficking (15/5.6%) NTE violence (24/9.0%) Robbery (16/6.0%) Sexual violence (15/5.6%) Youth violence (32/12.1%)</p>
<p>Responses indicate that concerns relating to violence are perceived as linked to substance misuse (with either alcohol misuse or drug-related crime being contributory factors to violence). There also seems to be growing concern in respect of youth violence and gun/knife crime (although Assessment data suggests that each of these is low in Gravesham compared with other areas) but this may be because both these issues are related to drug trafficking which incorporates county lines activity and is linked to the use of weapons.</p>		

## Direct experience of crime and ASB

When selecting their top 3 community safety issues, respondents were also asked if they had had direct experience of the issue selected as a victim as this gives an insight on the impact of direct experience on perceptions.

Issue selected	Victim - Yes	Victim - No	No answer	Total
ASB	60 (32.6%)	109 (59.2%)	15 (8.2%)	184 (100.0%)
Property crime	44 (44.4%)	53 (53.5%)	3 (3.0%)	99 (100.0%)
Substance misuse	5 (7.0%)	65 (91.5%)	1 (1.5%)	71 (100.0%)
Town centre safety	6 (5.4%)	105 (95.6%)	0 (0.0%)	111 (100.0%)
Violence	15 (14.8%)	83 (82.2%)	0 (0.0%)	101 (100.0%)

## Victim reporting

Respondents stating that they had been a victim of one of the issues that they had selected were also asked whether they had reported the incident to the Police and if not, if they could share why this was the case. The following highlights the headlines from the responses:

- 37 (61.7%) of the 60 victims of ASB had reported to Kent Police. The most common reasons given for not doing so by the 23 (38.3%) was that they had considered the matter to be too minor and that it would have been wasting Police resources to report it to them; that there would not be sufficient evidence for the Police to deal with it; and, that the issue was not a Police matter and so was reported to another agency e.g. noise – reported to Gravesham BC;
- The vast majority of victims of property crime (38 of the 44 victims or 83.4%) reported the incident to Kent Police. This high level of reporting is expected in relation to property crime due to insurance claims or a general requirement of reporting by banks in the event of financial theft/fraud. Of the 6 victims who did not report the key reasons were that it was felt that the incident was too minor or that involving the Police would not help;
- Very few respondents had directly been victims of substance misuse-related crime or ASB (5 (7.0%). All 5 had reported their experience to Kent Police which is an indication of confidence that their situation would be treated seriously;
- Only 6 (5.4%) had been victims of the issues relating to town centre safety. Of these, 4 (66.6%) had reported the incident to Kent Police. Of the 2 victims who did not report one was unsure about the details of what they had witnessed and one did not feel that Police would be able to do anything;
- 13 (86.7%) of the 15 respondents who identified violence as a top issue had experienced violence as a victim reported their experience to Kent Police. Again, this is an indication of confidence in the Police to handle the case seriously. Neither of the 2 respondents who stated they did not report their experience provided any reasons for their not doing so.

## Breakdown of respondents who completed the survey

### Gender

Male	Female	Prefer not to say	No details	Total
57 (31.0%)	120 (65.2%)	6 (3.3%)	1 (0.5%)	<b>184 (100.0%)</b>

The gender split of respondents to this survey has remained very similar to that in previous surveys completed, with the majority of participants being female.

### Age

Under 18	3 (1.6%)	55-64	50 (27.2%)
18-24	11 (6.0%)	65/+	19 (10.3%)
25-34	13 (7.0%)	Prefer not to say	6 (3.3%)
35-44	26 (14.1%)	No details provided	1 (0.5%)
45-54	55 (30.0%)	<b>Total</b>	<b>184 (100.0%)</b>

This survey has seen a slightly higher number of young people taking part and a reduction in those over 65 participating. For the last Community Safety Survey only 3.5% of respondents were aged 24 or under compared to 7.6% on this occasion.

### Ethnicity

White British	144 (78.3%)	White and Black African	1 (0.5%)
Indian	9 (4.9%)	White and Black Caribbean	1 (0.5%)
White - other	7 (3.9%)	Caribbean	1 (0.5%)
Prefer not to say	7 (3.9%)	Other Asian background	1 (0.5%)
No details provided	7 (3.9%)	Other (unspecified)	1 (0.5%)
White - Irish	3 (1.6%)	Any other mixed background)	1 (0.5%)
White and Asian	1 (0.5%)	<b>Total</b>	<b>184 (100.0%)</b>

For the last Community Safety Survey completed, 88.0% of respondents stated they were 'White British' compared with 78.3% on this occasion which suggests that responses are moving in the right direction of being representative of the local population.

### Disability

Respondents to the survey were asked to indicate if they were registered disabled. 8 (4.3%) of respondents confirmed that they were; 7 (3.8%) of respondents stated they would prefer not to say and 2 (1.1%) of respondents did not answer this question. In the last Community Safety Survey completed no respondents identified themselves as registered disabled so whilst these figures are still small, it encouraging that we are reaching more people with a disability to seek their views.



## Our New Objectives

### How have we identified our objectives?

In addition to the findings of the Strategic Assessment and the responses received through the Community Safety Public Consultation, certain other considerations are taken into account to help identify those areas of work that now form the priorities contained in this new Community Safety Strategy. These include:

- Volume – the level of offences within a crime category as a proportion of total crime;
- Level of harm – the impact that a type of offending has on victims and communities;
- Community concern – the level of priority that local people have attributed an issue;
- Partnership added-value – the extent to which a multi-agency approach can enhance the ability of agencies to tackle a particular strand of offending behaviour;
- Trend analysis – patterns of increase in an offence type (where it is possible to ascertain).

Existing and emerging national priorities, legal obligations (existing or anticipated) faced by CSPs, policing priorities contain within the Kent Police Control Strategy and the Kent Police and Crime Commissioner’s Policing and Crime Plan, are also taken into account.

### Having given due attention to the above, the following broad priorities have been identified:

#### i) **Violent Crime including Domestic Abuse**

Violent crime continues to account for the greatest proportion of all crime recorded in Gravesham and levels of domestic abuse have continued to rise. Domestic abuse is a high priority both locally and nationally with the Domestic Abuse Act is set to come into force in early 2021 bringing new responsibilities to Local Authorities in the way in which they will need to support victims. The rise in stalking and harassment during Covid-19 needs to be addressed and monitored. It is also apparent that under-reporting is still a particular issue for certain groups of domestic abuse victims including victims who have a disability and male victims. This is something the CSP needs to address.

Public safety is a matter of the highest concern amongst local people. The impact of violence on individuals, families and communities is profoundly negative. Locally, public-place violence is concentrated in our town centre, affecting perceptions of the Borough and the ability of day, evening and night-time economies to develop.

#### ii) **Persistent Anti-Social Behaviour and Environmental Crime**

Preventing and tackling persistent ASB is frequently identified as a key priority by local people because of the impact it has on quality of life within neighbourhoods. Within town centres, ASB also has the ability to negatively impact local businesses and

discourage investment. Tackling ASB is resource-intensive and benefits significantly from multi-agency working, particularly where the ASB is intrinsically linked to drug and alcohol misuse or personal characteristics affecting behaviour e.g. mental health issues.

Pockets of the Borough experience ASB and environmental crime disproportionately and these areas, in which problems have persisted for lengthy periods of time, require a dedicated response. It is recommended that this work be led by the Area Based Action Group as an operational sub-group of the CSP.

### **iii) Preventing Offending and Reducing Reoffending**

Within this priority it is suggested that a firm focus is specifically maintained on:

- (a) Disrupting Serious and Organised Crime (SOC);
- (b) Preventing and reducing serious youth offending;
- (c) Reducing the reoffending of domestic abuse perpetrators.

SOC and gang-related youth offending are now recognised as issues of the highest priority nationally and CSP partners are expected to work much more closely with law enforcement agencies that have traditionally led work to tackle these issues. Whilst neighbouring London Boroughs have been experiencing these issues for a much longer period of time our geographical proximity to the capital is now making our area much more attractive to London-based cross-border criminals.

Joint working between the local VRU, Child and Adolescent Services and the Gravesham Youth Engagement Panel will enable a more coordinated approach to be taken to reduced serious youth offending and preventing vulnerable young people from recruited into criminality, particularly that which is drug-related.

The focus of local activity in relation to domestic abuse has rightly been on increasing support for victims and improving access to services. However, it is also imperative that the CSP develop its activity to break the cycle of offending and reoffending and considers what preventative work could be carried out with perpetrators and young people who have been exposed to domestic abuse to prevent generational cycles of offending behaviour developing.

### **iv) Protecting Vulnerable People and Strengthening Communities**

CSP members share Safeguarding responsibilities to protect vulnerable people from harm and recent work, particularly in respect of modern slavery and the activity of the Gravesham Vulnerability Panel, has demonstrated the value of a joint, multi-agency approach to delivering tailored interventions to identified individuals and/or families. Vulnerable people are frequently repeat victims – ensuring they are fully supported will help to bring offenders to justice and ultimately also reduce demand on services.

Our Borough has the most diverse population in the county and it has continued to change at a much more rapid pace than in the past. An increase in hate crime indicates a need to carry out a much more detailed analysis of this issue in order that preventive work can be put in place, that we can address the significant level of under-reporting of hate crime and reduce risks to community cohesion and resilience.

Local Authorities have a legal duty to take steps to reduce threats posed by terrorism and extremism and to mitigate against security risks. There is a recognised risk of right-wing extremism at County level and a need to continue monitoring this activity locally. Covid-19 is likely to continue to affect our way of life for much of 2021, with the potential for many people still feeling socially isolated and spending much more time online. There is national concern that this may increase vulnerability to radicalisation and/or being drawn into extremism. Gravesham will not be immune to this risk and consideration should be given to preventative steps that may be taken.

Vulnerability to crime and exploitation for different age groups and for people with different personal characteristics were highlighted throughout Assessment. In addition, vulnerable people within our communities have needed additional safeguarding during the pandemic. This likely to continue until the pandemic is fully under control - the CSP will need to keep pace with criminals who will change their tactics to take advantage of the most vulnerable to further their own gains.

### v) **Communication and Engagement**

Improving the way we communicate with local people about the work we do as a CSP and the steps being taken in response to local concerns is vitally important in helping to reduce crime and ASB, improving feelings of safety and creating a positive profile for our Borough. Communicating our work will raise awareness with both internal and external audiences of the role of the CSP, its responsibilities and its achievements. This is important to building public confidence in the ability of the partner agencies to work together effectively to tackle community safety priorities.

Community engagement will help to ensure that our approaches reflect and respond to local concerns. It will also encourage local people to get involved and take the opportunity to influence what happens in respect of community safety in their area. As a new, dedicated Gravesham CSP, we need to make sure that we make it clear that we are committed to hearing from the public, building our understanding of the issues being faced within neighbourhoods and finding solutions *with* them not *for* them.

Communication and reassurance are priorities for each of our partner agencies and whilst we are working towards a common goal we have not previously taken full advantage of a more unified approach in how we tell people about the work we do and the impact we are having – positive work and good results need to be conveyed so that

the public can see that the concerns they have raised have been taken on board and are being addressed

### **A Partnership Structure to deliver the Strategy**

In forming a new dedicated Gravesham Community Safety Partnership (CSP) and having identified the broad priorities upon which multi-agency activity will need to concentrate, the structure of the Partnership has also been reviewed to ensure that it has the capacity to function effectively and that partnership initiatives are properly resourced and supported. As well as the overarching strategic group that brings together statutory agencies at a most senior level, a number of operational groups serve to deliver projects on the ground. In addition to groups that previously existed, several new CSP operational working/delivery groups have now been established that will be reporting back and be accountable to the CSP. A representative from each of the Partnership's operational groups, as outlined in the CSP Structure diagram below will be required to attend Partnership meeting to report on progress being made.

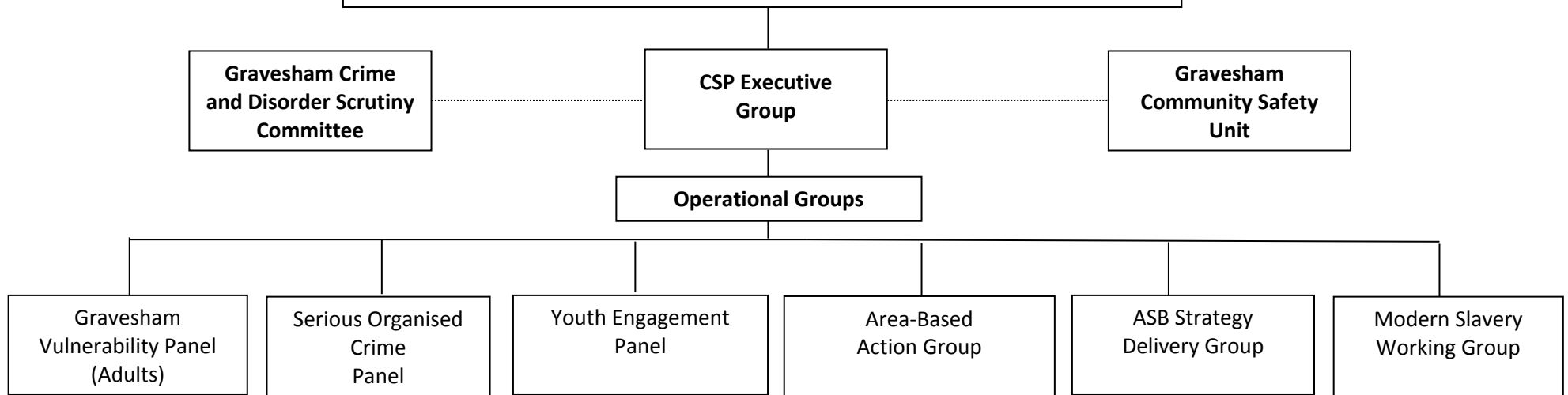
Gravesham's CSP is chaired by the Council's Elected Member with Community Safety in their portfolio to ensure that there is democratic oversight and the position of Vice-Chair is drawn from the partnership's core membership.

Partnership meetings are held four times a year although should an urgent and serious need arise, an extraordinary meeting of the Partnership may be called by any of the core members of the Partnership.

The CSP Executive Group meets in advance of CSP meeting to agree the Agenda. This also serves as an opportunity to consider any new/merging priorities of which the wider Partnership should be made aware. This Group comprises the Director (Communities, GBC), the Elected Member/Community Safety Portfolio and Council officers as appropriate. Other statutory partner representatives may be invited and are welcome to attend an Executive Group meeting if a specific issue has arisen that will make their participation beneficial.

Meetings are administered by Gravesham Borough Council's Community Safety Unit in order that full records are maintained of decisions taken and progress being made and the Partnership's performance in fulfilling its legal responsibilities are taken into account by Gravesham's Crime and Disorder Scrutiny Committee which meets no less than twice yearly.

# Gravesham Community Safety Partnership



**Other Groups/Meetings into which Gravesham’s Community Safety Unit has a direct input and whose work is closely aligned to that of the Community Safety Partnership and its priorities:**

- North Kent Domestic Abuse Forum
- Kent and Medway Safeguarding Adults Board
- Kent and Medway Safeguarding Children Partnership
- Kent Protecting Vulnerable People Panel
- Kent and Medway Multi-Agency Joint Exploitation Group
- KSCMP Safeguarding Leads
- Gravesham Rough Sleeper Initiative/Rough Sleepers Action Group
- CCTV Partnership and Operational Group
- County Lines Collaboration Board
- County Lines Tactical Group
- Channel Panel Referral Meetings
- Hopeful Towns Project
- Kent Substance Misuse Alliance

**Gravesham Community Safety Unit**

The Community Safety Unit (CSU) is based within the Communities Directorate of Gravesham Borough Council. The CSU has primary responsibility for coordinating Community Safety Partnership activity and ensuring that legal obligations are being met on behalf of statutory partners.

The Unit also serves as the main single point of contact for other organisations, agencies, businesses and members of the public in the Borough for information relating to Community Safety Partnership activity.

In addition to its CSP responsibilities, the Unit is the Council’s main vehicle for coordinating Council-led activity in addressing:

- Anti-social behaviour
- Environmental crime
- Safeguarding and protecting vulnerable people

## Priority 1: Violent Crime and Domestic Abuse

### Why is this a priority?

Protecting people from harm has been identified as a priority because the Partnership recognises that personal safety is paramount. Certain offences such as domestic abuse or sexual offences, are known to suffer from under-reporting and significant Partnership work has taken place over a number of years to raise awareness of services and assistance, particularly amongst hard to reach groups and encourage victims to come forward. National and global attention to sexual violence and abuse has generated public debate and this, together with a series of local initiatives that have been helping to fill gaps in services, have contributed to increases in reports to Police and other agencies.

Whilst Covid-19 has seen a reduction in some violent crime and particularly that related to incidents occurring in the night-time economy, domestic abuse has increased during the pandemic. In particular, there has been a rise in reported incidents of stalking and harassment that that has led to this offence accounting for over a quarter of all violent crime.

The Domestic Abuse Act 2021 is due to come into force in recognition of the scale of this issue and this will also introduce new responsibilities for Local Authorities in providing support to victims who have been placed in safe accommodation.

Whilst most serious violent offences remain rare, violent crime (offences of violence against the person, sexual offences and robberies) still accounts for the greatest proportion of total crime in Gravesham (46.4%) with a approximately a fifth resulting in an injury.

Information provided by the Violence Reduction Unit (VRU) indicates that North Division (which includes Gravesham) is most affected by serious violence involving young people. Gravesend Town Centre has been identified as an area within the Borough that experiences a higher prevalence of violence involving young people under the age of 25 whether as victims or as perpetrators.

### What is our focus?

- To continue to raise awareness of domestic abuse in all its forms, to increase victim confidence to report and seek specialist help, particularly by victim groups that are underrepresented e.g. male victims;
- To work in partnership with the Local Children's Safeguarding Board to address violence committed against children and young people to protect them from harm;
- To improve support available to victims of violence to see them through the justice system to help increase the number of perpetrators brought to justice;
- To improve our intelligence picture of violence particularly that occurring in public places, mapping violent offences to establish our local hot spots and identify remedial steps that can be taken;

- To establish the extent to which violence (other than domestic abuse) is linked to drug-related offending and identify initiative that will both disrupt drug-related offending and decrease demand.

### What will we do?

#### Prevention and Community Involvement

- Deliver the Altogether Safer Listen to our Voices the annual conference to raise awareness of factors affecting behaviour and influencing domestic abuse;
- Work with partner agencies to better understand the circumstances and characteristics of victims of stalking and harassment to help identify preventative interventions;
- Consider practical interventions and work with local residents in identifying designing out crime solutions, to target-harden areas where violence is more prevalent and provide community reassurance;
- Develop a local approach to addressing violence disproportionately impacting women and girls;
- Use a range of communication methods to ensure that information relating to violence/risk of violence reaches as many people as possible to encourage early reporting.

#### Early Identification

- Provide training to frontline staff to spot the signs indicating that an individual may be experiencing domestic abuse, how to signpost them to support and how to formally report concerns where appropriate;

#### Supportive Intervention

- Ensure high-risk victims of domestic abuse are effectively supported through the Multi-Agency Risk Assessment Conference process;
- Support victims of domestic abuse to remain in their own homes by providing increased home security improvements through the Sanctuary scheme;
- Work with Probation and law enforcement colleagues through offender management programmes to moderate the behaviour of those involved in violent offending;
- Deliver interventions through the Youth Engagement Panel for young people who are at risk of being drawn into violence;

#### Enforcement/Formal Action

- Ensure that full use is made of powers available to different partner agencies in taking formal action against identified perpetrators of violence.

### What is our aim for change by the end of this Strategy?

- Reduction in violent crime (non-domestic) recorded in each Borough;
- Increased reporting by all victims of domestic abuse (tackling under-representation);
- An increased awareness and uptake of services available for those affected by violence;
- Improvement in the detection rate of violence with injury offences (non-domestic);

- Successful monitoring and behaviour change of known offenders through the Integrated Offender Management Programme;
- Sound intelligence picture of hot spot locations for violent offences in public places (non-domestic);
- Reduction in violence with injury within hotspot locations and night-time economy areas.

*A suite of Performance Indicators will be developed, in consultation with partner agencies, to reflect the needs and priorities identified within the Strategy.*



## Priority 2: Persistent Anti-Social Behaviour and Environmental Crime

### Why is this a priority?

Preventing and tackling persistent Anti-social Behaviour (ASB) is frequently identified as a key priority by local communities because of the impact it has on quality of life within neighbourhoods. Within town centres, ASB has the ability to negatively impact local businesses and is particularly damaging to public perceptions of local areas. Tackling ASB is resource-intensive and benefits significantly from multi-agency working, particularly where the ASB is intrinsically linked to issues such as drug and alcohol misuse and environmental concerns such as fly-tipping. Gravesham Borough Council developed a dedicated Anti-Social Behaviour Strategy to structure local responses to dealing with this issue.

Data gathered in the Strategic Assessment was primarily concerned with ASB incidents recorded by Kent Police. It is recognised that there will be numerous incidents that are reported to Council service departments and that may be effectively resolved that will not feature in Police records. Gravesham Borough Council is seeking to address this gap by introducing a cross-departmental database to accurately record these incidents that will help to provide a much fuller and more accurate picture of ASB.

The impact of Covid-19 demonstrably influenced levels of Police-recorded ASB incidents both nationally and locally but several important factors should be taken into account to avoid a misrepresentation of the extent of the issue. In Gravesham there were 3,651 ASB incidents recorded in the year ending 30 September 2020, an increase of 46.7% compared with the previous 12 months or an additional 1,163 incidents. A significant proportion of the increase in incidents recorded (between a fifth and a quarter) is directly linked to reports made to Police of breaches of Covid-19 restrictions which were not capable of being recorded separately and have therefore been logged within the 'anti-social behaviour' category.

Factors external to the behaviour itself have contributed to the increase during the pandemic. Many people have had to remain at home or work from home and particularly during lockdown periods, with the majority of children unable to go to school. Particularly warm weather in early 2020 came alongside little opportunity to access leisure and social facilities as usual resulting in many people spending far greater time either indoors or if available to them, in their gardens/outdoor spaces linked to their properties. Domestic noise that would ordinarily be accepted has tested tolerance levels. For many families, especially those living in accommodation with no outdoor space and/or restricted financial means, this has been very challenging; frustrations and anxiety will also have influenced behaviour that may have resulted in disputes that would not necessarily occur between family members and between neighbours.

Fly-tipping is seen as a key manifestation of ASB and potentially, a factor in crime and fear of crime and is frequently linked to deliberate fire-setting. In Gravesham, fly-tipping is affecting certain urban and semi-rural areas more frequently than others. This and other environmental crime,

including vandalism and graffiti, have adverse effect on the quality of life of local residents and also affect economic development/tourism, making areas less attractive to potential investors and visitors.

In 2020, Gravesham Borough Council invested in the creation of an Environmental Enforcement Team that sits within the Community Safety Unit to tackle this issue. Whilst efforts are made to educate and prevent environmental crime, the work of the Team also includes adopting a zero tolerance approach to identified offenders, taking formal action against them when appropriate.

### **What is our focus?**

- To identify those areas within Gravesham that experience the highest levels of ASB and take a multi-agency approach (working with local people) to carry out preventative work;
- To reduce ASB incidents by considering underlining issues and contributory factors that need to be addressed and that may be affecting behaviour e.g. drug/alcohol dependency, mental health issues that may be responsible for the ASB/reports of ASB;
- To utilise legislative powers available to Councils and other partners to combat ASB;
- To continue to prosecute and take formal action as appropriate against identified individuals engaging in ASB;
- To develop intelligence and identify potential activity to reduce ASB caused by nuisance vehicles including off-road bikes and e-scooters;
- To reduce the number of deliberate and accidental fires in hot spot locations;
- To reduce the level of criminal damage being experienced in the Borough by 'breaking down' this offence category to better understand its components e.g. determining whether the damage is graffiti, vandalism of play equipment etc. and where it is most prevalent.

### **What will we do?**

#### **Prevention and Community Involvement**

- Establish an Area Based Action Group as an operational Group of the CSP to coordinate multi-agency activity to address environmental crime and ASB in key hot-spot locations;
- Increase community involvement/community action in repeat locations for environmental crime e.g. through community engagement projects;
- Deliver awareness-raising/educational activity in conjunction with Kent Fire and Rescue Service to reduce accidental fires and deliberate fires;
- Continue to deliver Gravesham's Anti-Social Behaviour Strategy.

#### **Early Identification**

- Undertake proactive operations/days of action in partnership with the police and other agencies early on in relation to address environmental crime and ASB.

#### **Supportive Intervention**

- Working in partnership to support victims of ASB and raising awareness of services available to them;

- Identify repeat callers and assess what interventions may be necessary to improve their situation/address any underlying factors that may be contributing to their need to repeatedly report ASB e.g. mental health issues.

### **Enforcement/Formal Action**

- Take formal action against those who persist in causing ASB as appropriate and to help change their behaviour.

### **What is our aim for change by the end of this Strategy?**

- Reduction in ASB incidents recorded in the Borough and specifically in identified hot spot locations;
- Reduction in fly-tipping and the number of cases requiring formal action in key locations;
- Reduction in deliberate fires.

*A suite of Performance Indicators will be developed, in consultation with partner agencies, to reflect the needs and priorities identified within the Strategy.*

## Priority 3: Preventing Offending and Re-offending

### Why is this important?

Preventing offending has been identified as a priority because the Partnership understands the significant detrimental impact that crime has on victims, their families and local communities. The focus of partnership activity will aim to disrupt Serious and Organised Crime, prevent and reduce youth offending (particularly where drug-related and linked to county lines) and reduce repeat offending of those involved in violence, including domestic abuse. The primary offence committed by both offenders managed locally by the CRC and those on the Integrated Offender Management Programme (IOM) is violence.

Reducing re-offending is a cross-cutting theme and affects all areas of the Partnership's work and it has an impact on all statutory partners' resources. In order to achieve longer-term changes in behaviour, the Partnership will need to also aim to take a full problem-solving approach taking into account causal factors contributing to offending behaviour both those directly related to individuals as well as physical environments that are repeat locations for offending and preventative target-hardening measures that may help to reduce opportunities for offending.

### What is our focus?

- To continue to improve our intelligence picture of Serious and Organised Crime Groups, and violence involving young people in the Borough;
- To work in partnership with appropriate agencies to address re-offending and take a holistic approach, by addressing the reasons why individuals re-offend;
- To improve our intelligence picture of the impact of county lines and knife crime in Gravesham and carry out preventative/educational work with young people on the consequences and risks of carrying knives/other weapons and intervention support that is available;
- To assess what measures are in place to support past perpetrators from re-offending, particularly in respect of domestic abuse and consider possible intervention programmes that could assist;
- To safeguard potential victims of crime.

### What will we do?

#### Prevention and Community Involvement

- Continue with a multi-agency approach to disrupting Serious and Organised Crime using powers and authorisations that are available to different agencies;
- Carry out target-hardening and other work in geographical hot spots, working with and involving local stakeholders, where offending is persistent;
- Working in partnership to help support the Kent and Medway Gangs Strategy and the work of the Violence Reduction Unit;

- Support victims of crime via other agencies such as Neighbourhood Watch, whilst offering advice on scams to those identified as more vulnerable to becoming victims of Serious and Organised Crime and targeted criminality such as Doorstep Crime and Scams;
- Work with and support Kent Trading Standards with knife test purchase operations whilst raising the importance of 'Challenge 25' with local businesses.

### Early Identification

- Identify and provide interventions to young people referred to the Youth Engagement Panel and first coming to the attention of Police/other agencies as being at risk of being drawn into ASB/crime;

### Supportive Intervention

- Deliver specifically tailored interventions through both the Youth Engagement Panel to reduce the risks of re-offending by young people and prevention their offending from escalating;
- Work with Community Payback Teams to encourage changes in behaviour and simultaneously provide activities that will also benefit local communities.

### Enforcement/Formal Action

- Work with Probation and law enforcement colleagues through offender management programmes to moderate the behaviour of those that have been known to offend/re-offend.

### What is our aim for change by the end of this Strategy?

- Reduction in crime recorded in each Borough;
- Reduction in the number of young people committing crime;
- An increased awareness county lines amongst young people to avoid them becoming involved in or targeted by gangs;
- Improvement in the detection and disruption of Organised Crime Groups;
- Successful monitoring and behaviour change of known offenders through the Integrated Offender Management Programme and the work of the CRC;
- Sound intelligence picture of the key offences committed by prolific offenders operating in and around Gravesham and increased identification of locations of risk and high criminal activity.

*A suite of Performance Indicators will be developed, in consultation with partner agencies, to reflect the needs and priorities identified within the Strategy.*

## Priority 4: Protecting Vulnerable People and Strengthening Communities

### Why is this important?

Members of our CSP share Safeguarding responsibilities to protect people who are more vulnerable to harm. In addition to those who are susceptible to harm through such factors as their age, disability, gender, religion and belief, or sexual orientation there are those who find themselves in specific circumstances or who have other personal characteristics that make them vulnerable to being victimised repeatedly. During the period of Covid-19, there has been a national crease in unscrupulous criminals targeting the most vulnerable through 'doorstep crime' and online and often sophisticated telephone scams and need to continue to work collectively to guard potential victims against this.

Gravesham's Vulnerability Panel, which has now been operating for several years, takes a joint, multi-agency approach in delivering tailored interventions to identified individuals and/or families. Vulnerable people are frequently repeat victims; ensuring they receive relevant and timely support will help to bring offenders to justice and ultimately also reduce demand on services.

Gravesham already the most diverse in the county and in recent years we have also seen new migrants settling in the Borough whilst planned developments will also see more people moving into the area. We are very fortunate to have a very strong history of community cohesion and a reputation for being a Borough that welcomes people from all backgrounds and walks of life. However, experience from other parts of the country indicates that rapid changes in population can pose a threat to community resilience and weaken community cohesion. We therefore, want to make sure that we carry out work to reduce the incidence of hate crime in any of its forms and deliver a clear message that it will not be tolerated. This includes joint work to reduce the risks posed by right-wing extremism, taking steps to reduce threats posed by terrorism and ensuring that we work with Counter Terrorism colleagues to meet our obligations under Prevent legislation.

The issue of Modern Slavery is one that has been given greater coverage in recent years and statutory partners to the CSP have legal responsibilities under the Modern Slavery Act 2015 to report and refer cases of modern slavery if they encounter them. Last year, Gravesham Borough Council produced its first dedicated Modern Slavery Strategy and the CSP now has a Modern Slavery Working Group within it's structure that is coordinating the delivery of that Strategy alongside other activities to improve our ability to recognise signs of modern slavery, encourage reporting and improve the support available to victims.

We also appreciate that people who are rough sleeping, homeless or threatened with homelessness can be particularly vulnerable. They often present with health conditions (mental and/or physical) and frequently with substance misuse issues that can exacerbate their situation and increase their risk of harm. Partner agencies will continue to work together with colleagues from the charitable and voluntary sector to try to reduce homelessness in our Borough by ensuring that those subject to this issue can be directed to and are supported in accessing services to provide them with assistance.

## What is our focus?

- To ensure that robust Safeguarding policies and procedures are in place and regularly reviewed;
- To ensure that all staff within partner agencies (and Members within Local Authority partner agencies) are trained to understand Safeguarding policies and procedures and how to follow them;
- To ensure that vulnerable victims/potential victims are effectively and appropriately supported to reduce their risk of harm;
- To carry out specific activities to help raise awareness to prevent and reduce certain crime types that are targeted at particular vulnerable groups e.g. vulnerable elderly;
- To continue to raise awareness of hate crime, in all its forms, to increase victim confidence to report and to seek support;
- To develop and deliver activities to celebrate diversity and strengthen community cohesion;
- To continue to deliver the Modern Slavery Strategy through the Modern Slavery Working Group.

## What will we do?

### Prevention and Community Involvement

- Deliver a programme of training tailored to staff in different service areas and to Elected Members (Gravesham BC) on Safeguarding procedures;
- Work with Kent CC Trading Standards and other CSUs across Kent to deliver the Doorstep Crime Campaign to raise awareness of scams and encourage reporting;
- Continue to develop the No Space for Hate Campaign;
- Deliver a series of food and music events in Gravesham accessible to all to celebrate diversity and strengthen community cohesion (utilising funding obtained by Gravesham CSU through the MHCLG Controlling Migration Fund);
- Carry out annual activities in the lead up to International Anti-Slavery Day to increase awareness of all aspects of modern slavery amongst the general public;
- Review and publish Gravesham BC's Modern Slavery Statement (ensuring that MS is not within supply chains) on an annual basis;
- Continue to work with the G-Safe Town Centre Crime Reduction Initiative to promote and extend membership of the Shop-Safe Scheme;
- Work with Neighbourhood Watch to encourage participation and the introduction of further Schemes.

### Early Identification

- Review and extend the membership of Gravesham BC's Safeguarding Champions Group to ensure that potentially vulnerable people are identified as early as possible by different Council Departments that may come into contact with them;

- Devise and delivery a programme of training of partner agency staff (and Elected Members) to improve recognition of the signs of Modern Slavery and ensure that staff are confident on processes to follow (including the completion of NRM referrals);
- Ensure that referrals are made as appropriate to the Channel Panel in respect of any individuals whose behaviour is causing concern in respect of extremism/radicalisation;
- Regularly monitor any emerging community tensions on a regular basis and liaise with Counter Terrorism colleagues as appropriate;
- Review activity delivered to ensure that any statutory obligations to be fulfilled in supporting Prevent activity are being met.

### **Supportive Intervention**

- Ensure that the Gravesham Vulnerability Panel continues to support those in need through the implementation of multi-agency plans;
- Improve accessibility to services by individuals who may be more vulnerable to certain crimes and may not find it easy to seek online/telephone advice and assistance e.g. people with visual or hearing impairments;

### **Enforcement/Formal Action**

- Take formal action against identified perpetrators and ensure that action taken is well-publicised.

### **What is our aim for change by the end of this Strategy?**

- Fully trained staff (and Council Members) confident in their knowledge and ability to follow Safeguarding procedures and complete referrals for vulnerable individuals/families coming to our attention;
- Representatives from every Department within the membership of the Safeguarding Champions Group;
- An understanding of the changing demographic profile of the Borough, with effective community cohesion between long standing and new communities;
- Increase in confidence of hate crime victims resulting in greater reporting of hate crime and the number of offenders brought to justice;
- Increase in the number of victims of modern slavery reporting to services and being dealt with through the NRM process;
- Robust procedures in place to prevent modern slavery within our supply chains;
- Established working practices between us and neighbouring London Boroughs that identify and mitigate risks caused through the safeguarding moves of families whose child/children have been criminally exploited.

*A suite of Performance Indicators will be developed, in consultation with partner agencies, to reflect the needs and priorities identified within the Strategy.*



## Priority 5: Communication and Engagement

### Why is this a priority?

Communication with and the engagement of local people in what we do is essential. Whilst the focus of partner agencies on a day-to-day basis will need to be getting a job done we need to ensure that we keep local people informed of the progress we are making. Too often residents tell us that they have voiced their concerns but are unsure of what steps have been taken to address them. Many are not aware of the existence of Community Safety Partnerships, their responsibilities and how local communities can engage with and work alongside them. Perceptions of community safety are vitally important to building resilience and creating a sense of ownership, responsibility and that we can all have a part in improving our local environment and in keeping ourselves, our neighbours and homes safe.

### What is our focus?

- To demonstrate that the Partnership is working effectively to reduce crime and ASB;
- To reassure the public that the community safety concerns that they raise are taken seriously and that partner agencies work collaboratively to tackle them;
- To regularly and widely publicise successful action taken to reduce crime and ASB – both to act as a deterrent to potential offenders and to reassure victims and communities affected;
- To raise awareness and educate the public of the steps they can take to keep themselves, their families and communities safe;
- To make sure that communication is effectively targeted so that the right community safety advice and information reaches those people most affected by a particular issue;
- To increase awareness of the Partnership and its activities and encourage community involvement in projects relevant to them and their neighbourhoods;
- To use communication and engagement as tools to reduce the fear crime and ASB and perception of crime.

### What will we do?

- Build in multi-agency approaches for communicating with residents and stakeholders in locations in which Partnership activity is taking place and keep them updated on progress through publicity materials and other media channels;
- Partner agency representatives will act as ambassadors/advocates for community safety and promoting an understanding of the CSP's aims and objectives;
- Work together to develop consistent messaging and campaigns to raise awareness of safety measures that individuals and communities can adopt;
- Complete an annual community safety public consultation exercise to ensure that local priorities are incorporated into review processes for this Strategy;
- Develop targeted communication so that we are consulting with different groups through the channels most accessible to them;

- Take advantage of local community events as opportunities to promote community safety advice and information and raise awareness on ongoing projects e.g. Riverside Festival, Tenants' Conference;
- Utilise national initiatives as a means to promote relevant information and publicise local projects e.g. National Hate Crime Week, National Anti-Slavery Day;
- Issue press releases regularly, use social media and partner agency publications e.g. Your Borough to communicate progress, consult and encourage community participation;
- Complete 'before and after' surveys in locations in which specific projects are conducted to assess impact and report back to local residents;
- Keep information on key CSP activity current and regularly updated on the Gravesham BC website;
- Ensure that channels for reporting issues to partner agencies are accessible and well-publicised e.g. 'How to report' information on all websites and details are also made fully available to those who may not have the ability to report online;
- Provide a quarterly Community Safety briefing to all Council Members in order that they are kept abreast of CSP activity and can cascade that to their constituents.

### **What is our aim for change by the end of this Strategy?**

- Public and stakeholders are aware of and feel that they are kept well-informed about local activity to reduce crime and ASB;
- Public and stakeholders feel that their concerns have been listened to and acted upon;
- Residents and other stakeholders are active participants in community safety projects in local neighbourhoods;
- Better understanding and awareness amongst the public of the existence and role of the CSP as the primary vehicle for reducing crime and ASB in the Borough.

*A suite of Performance Indicators will be developed, in consultation with partner agencies, to reflect the needs and priorities identified within the Strategy.*

## Partnership Contacts

<b>Gravesham Borough Council</b>	Community Safety Unit, 1 <sup>st</sup> Floor Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU Tel. 01474 337000 <a href="http://www.gravesham.gov.uk">www.gravesham.gov.uk</a>
<b>Kent Police</b>	North Kent Police Station, Thames Way, Northfleet, Gravesend, Kent DA11 8BD Tel. 01474 369055 <a href="http://www.kent.police.uk">www.kent.police.uk</a>
<b>Kent Fire and Rescue Service</b>	The Godlands, Straw Mill Hill, Maidstone, Kent ME15 6XB Tel. 01622 692121 <a href="http://www.kent.fire-org.uk">www.kent.fire-org.uk</a>
<b>Kent County Council</b>	Community Safety Unit, 1 <sup>st</sup> Floor Invicta House, Maidstone, Kent ME14 1XX Tel. 08458 247247 <a href="http://www.kent.gov.uk">www.kent.gov.uk</a>
<b>Kent Surrey and Sussex Community Rehabilitation Company/Kent Probation</b>	Joynes House, New Road, Gravesend, Kent DA11 0AT Tel. 03000 473000 <a href="http://www.ksscrc.org.uk">www.ksscrc.org.uk</a>
<b>NHS Dartford, Gravesham and Swanley Clinical Commissioning Group</b>	2 <sup>nd</sup> Floor, Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU Tel. 03000 424903 <a href="http://www.dartfordgraveshamswanleyccg.nhs.uk">www.dartfordgraveshamswanleyccg.nhs.uk</a>
<b>Kent Police and Crime Commissioner</b>	Office of the Kent PCC, Kent Police Headquarters, Sutton Road, Maidstone, Kent ME15 9BZ Tel. 01622 677055 <a href="http://www.kent-pcc.gov.uk">www.kent-pcc.gov.uk</a>



**KENT COUNTY COUNCIL**

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**KENT AND MEDWAY POLICE AND CRIME PANEL**

MINUTES of a meeting of the Kent and Medway Police and Crime Panel held in the online on Tuesday, 8 December 2020.

PRESENT: Mr P M Hill, OBE (Chairman), Mr Gurvinder Sandher (Vice-Chairman), Mr N J Collor, Cllr L Dyball (Substitute for Cllr P Fleming), Cllr P Feacey, Mrs L Game, Ms S Hamilton, Cllr Mrs J Hollingsbee, Cllr S Mochrie-Cox, Cllr R Palmer, Cllr M Rhodes, Cllr H Tejan, Cllr R Wells, Cllr G Hackwell, Mrs E Bolton and Cllr J Burden

ALSO PRESENT: Mr M Scott (Kent Police and Crime Commissioner), Mr A Harper (PCC's Chief Executive) and Mr Robert Phillips (PCC's Chief Finance Officer)

IN ATTENDANCE: Mr M Dentten (Democratic Services Officer) and Mrs A Taylor (Scrutiny Research Officer)

**UNRESTRICTED ITEMS****359. Apologies and Substitutes**

*(Item 2)*

Apologies had been received from Cllr Gooch, Cllr Clark and Cllr Dyball was substituting for Cllr Fleming.

**360. Minutes of the Police and Crime Panel held on 8 September 2020**

*(Item 4)*

1. A Member requested an update on Safe Haven operations. The Commissioner confirmed that Kent and Medway Clinical Commissioning Group and Mental Health Matters had set up the Safe Havens and were responsible for operations, he agreed to request an update at the next meeting of the Kent Mental Health Crisis Care Concordat.

RESOLVED that the minutes of the meeting held on 8 September 2020 were a correct record and that they be signed by the Chairman.

**361. Police Officer Recruitment Update**

*(Item B1)*

1. The Commissioner began the Recruitment Update by noting the positive impact the Panel's scrutiny had on increasing Officer diversity. He attested that the increase in Officer numbers had been possible with further financial support from Kent's council taxpayers and central government. The Commissioner gave an overview of the growth in Officer numbers throughout his term in office and confirmed that despite the fulfilment of staffing targets, recruitment would continue.

2. The Commissioner highlighted the operations and impact of the Chief Constable's Crime Squad, which he noted had been council tax funded and had successfully combated burglary and robbery in fulfilment of Kent's Police and Crime Plan. He outlined the impact the council tax and central government funded County lines and gangs Team had in the reduction of county lines operations in Kent. The Commissioner noted that town centre policing had increased, and that Kent Police's Rural Team had doubled in size.
3. Members asked a range of questions in relation to the Police Officer Recruitment Update. Key issues raised by the Panel and responded to by the Commissioner included the following:
  - What were the dropout rates of new Officers during their training and first year, as well as the common themes which had led to dropouts? The Commissioner confirmed that the dropout rate in training groups of 30-40 averaged between 1-2 and that 5% of Officers left Kent Police before achieving independent status. He noted that finances and work life balance were the most common factors in Officers leaving at both stages.
  - What was the overall level of Officer retention during the Commissioner's term in office? The Commissioner informed the Panel that the Office of National Statistics (ONS) published information on a 6 monthly basis which outlined the number of Officers leaving Kent Police. He cited retirement as the greatest overall factor in Officers leaving the force, which had averaged a rate of 18 per month.
  - Were Officers encouraged to progress and develop their careers at Kent Police. The Commissioner affirmed that the force had been proactive in encouraging applications to posts ranging from Sergeant to Chief Superintendent, he noted that recruitment to higher posts was regular and that the diversity of promotions had increased. The Commissioner also highlighted lateral development which had been encouraged and included secondment opportunities for Officers.
  - Whether changes in the profile of new recruits had occurred, including recruits from other lines of work or older age groups. The Commissioner confirmed that a greater number of Officers from the 30-50 age bracket had been recruited and that the range of employment backgrounds had expanded. He noted Kent Police's strong relationship with the military in Kent, which had contributed to recruitment in the cited age bracket.

RESOLVED that the Kent and Medway Police and Crime Panel note the report.

### **362. Police response to Covid - 19**

*(Item B2)*

1. The Commissioner provided a verbal overview of his written report on Kent Police's response to Covid-19. He began by acknowledging the role many public services across Kent had played in responding to the demands of the pandemic. The Commissioner stated that the force's overall response to changing guidance

had been good and highlighted the role effective communication had played when updating front line Officers.

2. The Commissioner affirmed that a policy of proportionate and reasonable policing had been operated throughout the pandemic. He informed the Panel that Kent Police had used the National Police Chiefs Council's 4 Es (Engage, Explain, Encourage, Enforce) approach when dealing with members of the public. The Commissioner noted that the number of fixed penalty notices issued in relation to pandemic law enforcement had been stable prior to the second national lockdown, though added that the number of fixed penalty notices had doubled during the second lockdown.
3. The impact of the pandemic on Kent Police's staff was addressed by the Commissioner. He notified the Panel that the number of incidents where Officers had been spat at by members of the public had increased. The Commissioner informed the Panel that individuals had received short prison sentences as a result. Staff sickness rates were covered, it was noted that Kent's rate of 2.5-3% during the pandemic compared favourably to a national average of 5.5% and a predicted rate of 15-20%.
4. Recorded crime was addressed by the Commissioner. He confirmed that recorded crime had fallen during the first national lockdown and had since remained at a lower overall rate when compared to the same period in 2019. The Commissioner recognised that increases in Anti-social Behaviour and Domestic Abuse offenses had occurred during the pandemic.
5. The Commissioner explained that the force control room had operated exceptionally. Demand on the service had increased as many members of the public shifted their contact with the Police online, though it was noted that this had the benefit of freeing up 999 and 101 lines.
6. Regarding scrutiny, the Commissioner informed the Panel that Performance and Delivery Boards had continued, in an online format and that they remained open to the public. He confirmed that Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) were due to publish a report in early 2021 analysing policing responses to the pandemic, which had involved multiple forces across the country.
7. Members asked a range of questions in relation to the Police response to Covid-19. Key issues raised by the Panel and responded to by the Commissioner included the following:
  - What had been done to increase Covid-19 regulation enforcement in rural areas? The Commissioner drew attention to his previous remarks that the number of fines had doubled in the three weeks preceding the meeting. He added that £744,000 had been received from central government for the operation of further proactive patrols.
  - What occurred in the instance that emergency calls were not answered by the force control room? The Commissioner confirmed that calls were

transferred to another force if unanswered, he noted that Kent Police also answered calls on the behalf of other forces, as was standard practice.

- Whether there had been any Covid-19 outbreaks within Kent Police and if so, what effect that had. The Commissioner reassured the Panel that there had been no serious outbreaks, with instances few, low level and localised, which had made the impact on services manageable. He added that access to sufficient PPE and testing had aided resilience. It was noted that front line teams had been able to function at full strength throughout the pandemic.
- Had there been a role for the Police in vaccination activities? The Commissioner stated that the Police had not been involved, though would be at the appropriate time. He added that there remained no immediate concern that a police response was required.
- What lessons had been learnt during the first national lockdown and how had public communication been used, especially when addressing Domestic Abuse? The Commissioner confirmed that cooperation with local partners, which included Domestic Abuse services, charities and local authorities, on communications had been successful in raising awareness of Domestic Abuse. He noted that the Adolescent to Parent Violence Programme had highlighted an increase in intergenerational violence during the first lockdown. The Commissioner insisted that monitoring service demand with all partners was vital to ensure future resilience.
- Whether future pandemic related challenges to Kent Police were anticipated. The Commissioner noted that the single local restriction tier categorisation in Kent had been beneficial to operations. He specified future changes in guidance and regulations as the foremost short-term challenges. It was acknowledged that Kent Police were prepared to adapt operations in the event of local restriction tier changes.

8. Members thanked the Community Safety Unit (CSU) for their work and expressed gratitude to the Commissioner for contributing funding towards its operation.

RESOLVED that the Kent and Medway Police and Crime Panel note the report.

### **363. Victim Satisfaction Update**

*(Item B3)*

1. The Commissioner began his Victim Satisfaction Update by highlighting his role within the sphere of victim satisfaction; the key areas covered by previous surveys and the consistent themes addressed across all three previous surveys. He added that there had been an improvement in victim satisfaction in the last year.
2. The introduction of new Domestic Abuse support teams was identified by the Commissioner as an expected area for future victim satisfaction improvements. He cited the Witness Care Unit and the Chief Constable's Crime Squad as services which would continue to improve victim confidence in Kent Police.



3. The Commissioner reminded the Panel that his previous Annual Policing Survey had contained a question on satisfaction and that he had been concerned with several responses.
4. Engagement was raised by the Commissioner as an area for future improvement. He confirmed that he had planned to increase satisfaction through engagement with victims in the following months and that efforts to increase cooperation with victim support charities would be built upon.
5. Members asked a range of questions in relation to the Victim Satisfaction Update. Key issues raised by the Panel and responded to by the Commissioner included the following:
  - Whether the Commissioner had been satisfied with Kent Police's response to low victim satisfaction rates. The Commissioner noted that figures had improved when compared to the previous year. He stated that improving the first point of contact with victims was key in achieving high rates of satisfaction. It was added that the impact of a failure to prosecute individuals could impact levels of satisfaction.
  - For the Commissioner to outline the actions he had taken to improve victim satisfaction. He confirmed that a new Victim's Code and Witness Charter had been introduced. The Commissioner added that the 2020 Annual Policing Survey satisfaction rate was greatly anticipated and that he would consider a separate survey for victim satisfaction if necessary.
  - How the views of young and vulnerable residents had been accounted for when considering the use of contextual qualitative data. The Commissioner noted that commissioned services were an important resource for relaying the views of vulnerable individuals and disclosing their satisfaction with services, Independent sexual violence advisors (ISVAs) were cited as a service specific example. With regard to engagement with young people, the Commissioner highlighted the Young People's Advisory Group (YPAG), school PCSOs and the Ministry of Justice's Victim's Panel as key engagement channels. The Panel was reminded that the Annual Policing Survey gave residents the chance to provide qualitative data, though it was noted that further work could be done to give individuals a greater opportunity to submit qualitative responses.
  - Whether PCSO community newsletters could be shared with communities using other means, including social media platforms. The Commissioner advised the Panel that Parish Councils published PCSO reports and newsletters. He noted that it was difficult to share community newsletters on social media platforms as members of the public had used previous posts as a means for reporting crime. The Commissioner confirmed that trials had taken place to test Next Door as a community information sharing platform.

RESOLVED that the Kent and Medway Police and Crime Panel note the report.

**364. Mental Health - verbal update**

*(Item B4)*

1. The Commissioner provided a verbal overview of mental health data and confirmed that a reduction in Section 136 cases had been anticipated for 2020, the first reduction in cases since monitoring began in 2014.
2. The Commissioner updated the Panel on national Mental Health developments, which he had been involved in as the Association of Police and Crime Commissioners' National Lead for Mental Health. He confirmed that he had conducted an inquiry into how Police forces had experienced mental health demands during the pandemic. He detailed the timeline for the inquiry, preliminary statistics and noted trends.
3. Safe Havens were addressed by the Commissioner. He reminded the Panel that four sites had been in operation and remained open during the second national lockdown. As well as physical services he noted that virtual and telephone support had been provided throughout. He confirmed that the Folkestone Safe Haven was operational and run by Hestia.
4. The Commissioner agreed to circulate the inquiry report with the Panel and confirmed that it was also available in the public domain.

RESOLVED that the Kent and Medway Police and Crime Panel note the verbal update.

**365. Future work programme**

*(Item D1)*

1. The Chairman outlined the future work programme and thanked the Commissioner for his reports, verbal updates and recent work during the pandemic.
2. A Member requested a report to address how the Commissioner had held Kent Police to account regarding their operations related to Britain's departure from the European Union.
3. At the request of a Member, the Commissioner agreed to provide a report on the actions taken to improve Victim Satisfaction, at a future meeting.

RESOLVED that the work programme be noted.

**366. Questions to the Commissioner**

*(Item )*

Question 1:

*What do you see as the key learnings for the Police from the pandemic and how will you ensure that Kent Police action these learnings? (Elaine Bolton – Independent Member)*

- The Commissioner outlined the positive impact of remote working arrangements which had highlighted the flexibility of Kent Police as an organisation. He confirmed that the organisation had not encountered PPE stock or supply chain issues.

Question 2:

*We are keen to explore more ways to support victims of hate crime and see this as a priority, to also educate around what a hate crime is and change the mindset of those who commit these crimes. Will the PCC be supporting any key initiatives going forward in regards to hate crime?* (Cllr Jenny Hollingsbee – Folkestone & Hythe Borough Council)

- The Commissioner confirmed that third party reporting hubs, which were used in Medway, had been a successful means of reporting hate crimes and supporting victims. He added that similar arrangements could have a positive impact in other local areas across Kent.

Question 3:

*During 2020, the PCC undertook a survey of motoring offences on behalf of the Association of PCCs to support their Road Safety and Enforcement Survey. This discussed whether punishments for those offences should change. I am aware that some of the public also perceive sentencing of other crimes as being far too light, i.e. Life sentences should mean life, shop lifting punishments appear derisory. In fact the whole spectrum of sentencing, in my view, needs reviewing. As part of the PCC's previously stated objective to lobby for greater criminal justice powers and responsibilities, would this include working with other PCCs in lobbying government to undertake a review of all sentencing, taking into account the public desire to see the punishment fit the crime.* (Cllr Mark Rhodes – Tonbridge and Malling Borough Council)

- The Commissioner stated that in some instances short sentences had had a negative impact on victims. He confirmed that he had supported the Police Federation of England and Wales in their campaign to increase sentences for crimes committed against public front line workers. The Commissioner added that he supported a future review of sentences; that rehabilitation be considered and that sentences reflect the severity of the crime committed.

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