

Measure	Target	2014/15 Actual
East Kent Partnership (Quarter 4)		
Chargeable as % of available days	80%	87%
Chargeable days as % of planned days:		
CCC	100%	91%
DDC	100%	99%
SDC	100%	100%
TDC	100%	99%
EKS	100%	105%
EKH	100%	100%
Overall	100%	99%
Follow Up/ Progress reviews:		
1) Issued	-	59
2) Not yet due	-	24
3) Now due for Follow Up	-	38
Compliance with the Public Sector Internal Audit Standards (PSIAS)	Full	Partial
Reported Annually		
1) Cost per Audit Day	£312.86	£286.65
2) Direct Costs (Under EKAP management)	£393,980	£366,677
3) Indirect Costs (Recharges from Host)	£19,990	£11,700
4) 'Unplanned Income'	Zero	£22,477
5) Total EKAP Cost	£412,970	£378,377
Number of Satisfaction Questionnaires issued	-	87
Number of completed questionnaires received back	-	30
Percentage of Customers who felt that;		
1) Interviews were conducted in a professional manner	100%	100%
2) The audit report was 'Good' or better	100%	100%
3) That the audit was worthwhile	100%	100%
Percentage of staff qualified to relevant technician level	75%	88%
Percentage of staff holding a relevant higher level qualification	32%	43%
Percentage of staff studying for a relevant professional qualification	13%	25%
Number of days technical training per FTE	3.5	4.75
Percentage of staff meeting formal CPD requirements	32%	43%
Mid Kent Partnership		
% projects completed within budgeted number of days	60%	47%
% of chargeable days	70%	75%
Full PSIAS conformance	As confirmed by IIA assessment	56/56
Audit projects completed within agreed deadlines	60%	41%

% draft reports presented within ten days of fieldwork concluding	70%.	56%
Satisfaction with assurance	-	100%
Final reports presented within 5 days of closing meeting	90%	89%
Respondents satisfied with auditor conduct	-	100%
Recommendations implemented as agreed	As reported elsewhere in this review.	95%
Exam success	75%	100%
Respondents satisfied with auditor skill	-	100%
Sevenoaks & Dartford Partnership		
Percentage of Internal Audit time spent on direct activity	80%	89.45%
Efficiency of the audit service	95%	75% (due to impact of vacancies)
Efficiency of the audit service	95%	67%
Client satisfaction with audits carried out	92%	96%
Completion of the Internal Audit Plan	95%	95%
Kent County Council		
% of recommendations / issues accepted	98%	98%
% of plan delivered	90% by year end	96%
% of available time spent on direct audit work	85%	85%
% of draft reports completed within 10 days of finishing fieldwork	90%	83%
Preparation of annual plan	By April 14	Met
Periodic reports on progress	G&A Cttee meetings	Met
Preparation of annual report	Prior to AGS 2014	Met
Average Client satisfaction score	90%	93%
Counter fraud transparency measures		
Total number of employees undertaking fraud investigations	-	3
Total number of professionally accredited counter fraud specialists	-	2
Amount spent on investigation and prosecution of fraud	-	£128,781
No of fraud cases investigated	-	53
No of irregularity cases investigated	-	82

Total No of occasions on which (a) fraud and (b) irregularity was identified	-	(a) 53 (b) 20
Total monetary value of (a) and (b) detected	-	(a) £84,908 (b) £90,735
Total monetary value of (a) and (b) recovered	-	(a) £73,946 (b) £84,433
<p>In March the unit was subject to a full independent external quality assessment by the Institute of Internal Auditors (IIA). The outcome from this assessment was that the unit had full compliance with 52 of the 56 internal standards (and partial compliance with the remainder) and as a result received the highest level of grading from the IIA. Backing up this assessment are the periodic self-assessments and quality assurance and improvement programmes that the unit undertakes.</p>		