

Measure	Target	2014/15 Actual
East Kent Partnership (Quarter 4)		
Chargeable as % of available days	80%	87%
Chargeable days as % of planned days:		
CCC	100%	91%
DDC	100%	99%
SDC	100%	100%
TDC	100%	99%
EKS	100%	105%
EKH	100%	100%
Overall	100%	99%
Follow Up/ Progress reviews:		
1) Issued	-	59
2) Not yet due	-	24
3) Now due for Follow Up	-	38
Compliance with the Public Sector Internal Audit Standards (PSIAS)	Full	Partial
Reported Annually		
1) Cost per Audit Day	£312.86	£286.65
2) Direct Costs (Under EKAP management)	£393,980	£366,677
3) Indirect Costs (Recharges from Host)	£19,990	£11,700
4) 'Unplanned Income'	Zero	£22,477
5) Total EKAP Cost	£412,970	£378,377
Number of Satisfaction Questionnaires issued	-	87
Number of completed questionnaires received back	-	30
Percentage of Customers who felt that;		
1) Interviews were conducted in a professional manner	100%	100%
2) The audit report was 'Good' or better	100%	100%
3) That the audit was worthwhile	100%	100%
Percentage of staff qualified to relevant technician level	75%	88%
Percentage of staff holding a relevant higher level qualification	32%	43%
Percentage of staff studying for a relevant professional qualification	13%	25%
Number of days technical training per FTE	3.5	4.75
Percentage of staff meeting formal CPD requirements	32%	43%
Mid Kent Partnership		
% projects completed within budgeted number of days	60%	47%
% of chargeable days	70%	75%
Full PSIAS conformance	As confirmed by IIA assessment	56/56
Audit projects completed within agreed deadlines	60%	41%
% draft reports presented within ten days of fieldwork concluding	70%	56%

Satisfaction with assurance	-	100%
Final reports presented within 5 days of closing meeting	90%	89%
Respondents satisfied with auditor conduct	-	100%
Recommendations implemented as agreed	As reported elsewhere in this review.	95%
Exam success	75%	100%
Respondents satisfied with auditor skill	-	100%
<i>Sevenoaks & Dartford Partnership</i>		
Percentage of Internal Audit time spent on direct activity	80%	89.45%
Efficiency of the audit service	95%	75% (due to impact of vacancies)
Efficiency of the audit service	95%	67%
Client satisfaction with audits carried out	92%	96%
Completion of the Internal Audit Plan	95%	95%

NOTE: KENT COUNTY COUNCIL INDICATORS TO FOLLOW