

Appendix Four – Counter Fraud Performance Indicators

Year	2010-11	2011-12	2012-13	2013-14	2014-15
No. of Investigations Concluded	186	170	138	322	636
Weekly reduction in benefit entitlement (per year)	Not recorded	Not recorded	Not recorded	£6,826.25 (£354,965.00)	£8,944.70 (£465,124.40)
Total HB & CTB overpayments	£387,396.36	£293,555.48	£278,216.00	£540,778.63	£535,156.85
Weekly reduction in CTR awards (per year)	N/A	N/A	N/A	£1,176.72 (£61,189.44)	£1,258.81 (65,458.12)
Excess CTR	N/A	N/A	N/A	£21,680.23	£44,296.66
Value of SPD removals	Not recorded	Not recorded	£146,223.89*	£29,116.26	£129,093.75
*An internal data matching exercise occurred during 2012-13 to identify potential SPD fraud as well as the investigation of matches from the National Fraud Initiative exercise.					
Increase to CTAX base for future years through CTR changes & SPD removal	Not recorded	Not recorded	Not recorded	£61,189.44	£147,218.50
No. of Civil penalties (Total Value)	Not recorded	Not recorded	Not recorded	7 (£490)	38 (£2,660)
No. of Cautions	11	29	18	9	9
No. of Administration Penalties (Total Value)	28 (Not recorded)	10 (Not recorded)	7 (Not recorded)	6 (£5,219.01)	7 (£7,858.02)
No. of successful	10	5	9	14	13

prosecutions					
No. of people removed from the Housing Register	Not Recorded	Not recorded	Not recorded	0	1
No. of Right To Buy stopped (Total saving)	Not recorded	Not recorded	Not recorded	0	1 (£75,000)
No. of Properties recovered (Total estimated Saving)	Not recorded	Not recorded	8** (£144,000)	9 (£162,000)	10 (£180,000)
** Gravesham were a pilot site for a data matching exercise carried out by Fujitsu aimed at identifying possible tenancy fraud. 6 of the 8 properties recovered during 2012-13 were as a result of the exercise.					
No. of Internal Investigations concluded	5	6	2	2	6
Results of Internal Investigations	No Criminal action but evidence passed to HR for disciplinary action in all 5 cases	Not recorded	No fraud in either case	No Criminal action but evidence passed to HR for disciplinary action	3 closed with no evidence of misconduct or fraud 3 closed with no criminal action but passed to HR for disciplinary action
No. of disciplinary cases with investigation team assistance	Not recorded	Not recorded	Not recorded	1	10
Disciplinary results	Not recorded	Not recorded	Not recorded	1 employee dismissed	3 employees dismissed 6 resignations prior to disciplinary hearings 1 Written warning