

Complaint/Enquiry type	Adult Care Services	Benefits & Tax	Corporate & Other Services	Education & Childrens Services	Environmental Services & Public Protection & Regulation	Highways & Transport	Housing	Planning & Development	Other	Total
Ashford BC	0	7	3	0	3	0	2	8		23
Canterbury City C	1	4	3	1	3	0	5	11		28
Dartford BC	0	5	1	1	3	1	6	3		20
Dover DC	0	4	0	0	2	2	3	3		14
Gravesham BC	0	5	1	0	1	1	13	2		23
Maidstone BC	0	7	2	0	4	4	7	19		43
Sevenoaks DC	0	3	0	0	3	1	3	10	1	21
Shepway DC	0	5	3	0	1	3	5	4		21
Swale BC	0	0	1	0	5	2	3	10	1	22
Thanet DC	0	7	3	0	9	0	12	10		41
Tonbridge & Malling	0	3	3	0	0	1	1	4		12
Tunbridge Wells BC	0	4	0	0	0	3	3	11		21
Medway C	16	14	4	20	3	11	17	12		97
Kent CC	62	0	5	98	7	10	2	1		185

<b>Decisions</b>										
Authority	Invalid/ incomplete	Advice given	Referred back for local resolution	Closed after initial enquiries	Not upheld	Upheld	Total			
Ashford BC	2	1	11	5	1	2	22			
Canterbury City C	3	1	10	8	5	2	29			
Dartford BC	2	0	9	5	3	1	20			
Dover DC	1	0	5	4	2	1	13			
Gravesham BC	2	3	8	7	3	0	23			
Maidstone BC	1	0	11	16	7	8	43			
Sevenoaks DC	1	0	5	9	6	1	22			
Shepway DC	1	2	6	6	6	0	21			
Swale BC	2	0	11	8	1	1	23			
Thanet DC	2	2	20	13	3	1	41			
Tonbridge & Malling	0	0	5	6	2	0	13			
Tunbridge Wells BC	0	1	8	6	2	2	19			
Medway C	3	3	41	30	8	19	104			
Kent CC	3	1	74	44	28	34	184			