

Kent Statistics

Authority Name	Complaints / Enquiries Received Total	No action / Not LG&SCO relevant	Invalid or Incomplete	Advice Given	Referred Back for Local Resolution	Closed after Initial Enquiries	Investigated
Ashford Borough Council	19	0	3	1	2	11	2
Canterbury City Council	30	2	2	1	8	10	7
Dartford Borough Council	14	1	0	3	3	6	1
Dover District Council	9	1	1	1	1	4	1
Folkestone & Hythe District Council	21	0	0	1	10	6	4
Gravesham Borough Council	13	1	0	2	7	2	1
Swale Borough Council	16	3	1	0	5	5	2
Thanet District Council	43	0	4	0	14	13	12
Tonbridge and Malling Borough Council	15	2	0	0	5	5	3
Tunbridge Wells Borough Council	15	0	0	0	4	6	5
Medway Council	79	3	1	0	23	26	26
Kent County Council	179	3	11	2	45	59	59

Upheld

1

1

1

1

2

0

1

8

0

0

13

23