

**Classification:** Public

**Key Decision:** No

## **Gravesham Borough Council**

**Report to:** Housing Services Committee

**Date:** 12 February 2020

**Reporting officer:** Wale Adetoro - Assistant Director (Housing Policy & Management)

**Subject:** Corporate Performance Update: Quarter Three 2019-20

### **Purpose and summary of report:**

To present the Members of Housing Services Committee with an update against the Performance Management Framework, as introduced within the council's Corporate Plan, for Quarter Three 2019-20 (October to December 2019).

### **Recommendations:**

1. This report is for information purposes only.

## **1. Introduction**

- 1.1 In October 2019 the council formally adopted its new Corporate Plan for 2019-23. The plan sets out the council's ambition for the borough, complete with a suite of corporate objectives and supporting policy commitments that will shape the council's activities over the four year period.
- 1.2 In order to evaluate if the council is effectively achieving against its stated policy commitments, and is ultimately delivering consistently high quality services, the council need to have a sound performance management process in place. Developed by senior council officers and Cabinet portfolio holders, the council's Corporate Plan presents a Performance Management Framework (PMF) that forms the basis of reporting corporate performance to council Members and residents.

## **2. Performance management: process**

- 2.1 The effective management of the council relies upon good quality and timely performance information on which to base informed executive decisions.
- 2.2 Appendix Two to this report provides the Members of Housing Services Committee with a statistical overview of the council's performance against the Corporate Plan for Quarter Three 2019-20, covering the period October to December 2019.

- 2.3 Information on performance over the period is presented in tabular and graphical form for all indicators. Where any data is not presented, this will relate either to those indicators reported on an annual basis or, alternatively, where data has not been submitted in time for the presentation of the report. Any outturns where data has been unable to be reported will be presented within the next available reporting cycle.

### **3. BACKGROUND PAPERS**

- Gravesham Borough Council: Corporate Plan 2019-23.
- Gravesham Borough Council: Performance Management Framework 2019-23.

**IMPLICATIONS**

**APPENDIX 1**

<p><b>Legal</b></p>	<p>The council's Corporate Plan is an integral part of the authority's policy framework as defined by the Constitution. The new Plan will ensure the council has in place an effective framework to delivery its responsibilities and delivers better results for vulnerable local residents, with the assistance of relevant partner agencies.</p>
<p><b>Finance and Value for Money</b></p>	<p><b>There are no significant costs associated with the monitoring of the council's Corporate Plan from which council activities should be based and which therefore should be accounted for as part of on-going financial planning processes.</b></p>
<p><b>Risk Assessment</b></p>	<p>Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives and provides residents accountability in how successfully it is administering its resources.</p>
<p><b>Equality Impact Assessment</b></p>	<p><b>Screening for Equality Impacts</b></p>
	<p><b>Question</b></p>
	<p>a. Does the decision being made or recommended through this paper have potential to cause adverse impact or discriminate against different groups in the community? If yes, please explain answer. <b>N/A</b></p>
	<p>b. Does the decision being made or recommended through this paper make a positive contribution to promoting equality? If yes, please explain answer. <b>N/A</b></p>
<p><i>In submitting this report, the Chief Officer doing so is confirming that they have given due regard to the equality impacts of the decision being considered, as noted in the table above</i></p>	
<p><b>Corporate Plan</b></p>	<p>The council's adopted Corporate Plan sets the strategic ambition and objectives for the authority over the 2019-23 period. This report provides Cabinet with a quarterly assessment of how the council is delivering against its objectives through its performance management framework.</p>
<p><b>Crime and Disorder</b></p>	<p>Community safety is an integral theme of the Corporate Plan and work by the council in this area, alongside its key partners, will go towards delivering corporate objective #1 People.</p>
<p><b>Digital and website implications</b></p>	<p><b>In terms of the council's performance management framework, digital implications are represented and assessed through the outturns relating to 'PI 51: online self-help forms'.</b></p>
<p><b>Safeguarding children and vulnerable adults</b></p>	<p>The council's work in safeguarding children and vulnerable adults helps contribute towards delivering corporate objectives #1 People and #2: Place.</p>