

## **Appendix 2 Copy of the Questionnaire**

### **Coronavirus – how is it impacting on our local community organisations?**

As lockdown restrictions are slowly relaxed we are keen to take stock of what has been happening locally in Gravesham, future needs and plans, and how activity could be supported moving on.

**1. Name of organisation and services offered in Gravesham**

**2. Have you been operating during Coronavirus?**

**If no why?**

**If yes what services have you been able to provide?**

**Are these different to what you would usually provide?**

**3. Are you able to provide details of demand for your service since the lockdown was introduced?**

**4. Have you noticed any changes in demand and the type of help requested? For example help with finances, mental health, alcohol, loneliness**

**5. Are you planning any changes to the services you are offering? If yes when?**

**6. Has your organisation/ group been financially affected by the pandemic?**

**7. Have you been able to secure additional resources during the pandemic? If yes where was the funding secured from, what has this funding enabled you to deliver and how long will it last?**

**8. Will you need to secure additional resources to continue delivering against anticipated demand?**

**9. Would you need to secure additional resources to recover from the lockdown? If yes what would this be needed for?**

**10. Are there any other additional issues you would like to share or discuss with the council?**

Thank you for helping

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### Appendix 3 Organisations who completed the survey

<b>Organisation</b>	<b>Servies provided during lockdown</b>
City Praise	Providing a packed lunch service
Holy Family and Ifield CofE	Virtual services, pastoral support over the phone, taken to and collecting from the shops, keeping in touch vial emails, letter, You-tube reflections, signposting to support. Helped Stronger Communities organisation at Warrior Avenue to deliver mental well-being packs to local teenagers.
North West Kent Volunteer Centre	Befriending service, devleoped a volunteer scheme to help the vulnerable with the local council
Gurdwara	Langar - meals for the vulnerable adapted to home delivery.
Youth Ngage	Online support, parenting advice, online household games, debate, quiz evnings, extra tuition, pastoral support, dispute resolution, and online workshops
Trac Ministries	Online parenting advice, pastoral services, prayer sessions, food sharing, counselling, mental well-being , information and referrals
Kent Equality Cohesion Council	Phone a community friend scheme, help and advice over the phone, online events
NWK CVS	On-line training, Payroll, Mobile Swap Shop, Information, Support, Advice, Project Support, Signposting
Alzheimer's and Dementia Support Services. Providing home care, Day Care service, advice and support, and 24hr dementia helpline	Homecare services, advice & support, 24hr dementia helpline, befriending service
Gravesham Town Twinning	International zoom meetings with twinning partners
Crime Prevention Panel	
Gravesham Street Pastors. We patrol streets of town centre,	Not been able to operate as Pubs/clubs and most food outlets have been closed

listening, caring helping on Friday and Saturday nights	
Imago - Wellbeing Navigation, Young Carers Support, Short Breaks and Social Prescribing	All services have continued albeit remotely, and extra work taken on behalf of CCG'S
North Kent Mind	Digital mental health support services, telephone mental health support services
Waterside Parents' Centre	We have been providing virtual support via our Facebook group with registered families, emails and phone contact
CAS Community Solutions	Telephone support service for those financially affected by COVID-19, including those who have lost hours / lost jobs / furloughed/ self - employed.
Citizens Advice in North & West Kent	All advice services available, including specialist advice.
Age UK North West Kent	Fresh Meals Delivery : Support Calls : Shopping : Prescription collection : Activity Packs : Food parcels : Specialised Information & Advice : Bathing : Nail cutting : Cleaning : Gardening
African Caribbean Forum Kent	Online support, Training, meetings and Follow up
Home-Start North West Kent	Mainly telephone support - by staff and volunteers. Plus food distribution