

Reference	Authority	Category	Decided	Decision	Decison Reason	Remedy	Service improvement recommendations
18012741	Gravesham Borough Council	Housing	17/04/2019	Not Upheld	no mal		
18016083	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	29/01/2020	Not Upheld	no mal		
18019638	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	21/10/2019	Upheld	mal no inj	Procedure or policy change/review	The Council should review its enforcement policy in relation to residents dropped kerb parking
19000349	Gravesham Borough Council	Planning & Development	16/05/2019	Closed after initial enquiries	26(6)(b) appeal to Minister		
19003907	Gravesham Borough Council	Highways & Transport	01/10/2019	Not Upheld	No worthwhile outcome achievable by further investigation		
19004136	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	13/06/2019	Referred back for local resolution	Premature Decision - advice given		
19005932	Gravesham Borough Council	Corporate & Other Services	11/10/2019	Closed after initial enquiries	No worthwhile outcome achievable by investigation		
19007766	Gravesham Borough Council	Planning & Development	07/08/2019	Referred back for local resolution	Premature Decision - advice given		
19007893	Gravesham Borough Council	Highways & Transport	09/08/2019	Referred back for local resolution	Premature Decision - advice given		
19009230	Gravesham Borough Council	Housing	11/10/2019	Closed after initial enquiries	26(6)(c) Court remedy		
19010311	Gravesham Borough Council	Housing	18/09/2019	Referred back for local resolution	Premature Decision - advice given		
19012957	Gravesham Borough Council	Housing	31/10/2019	Referred back for local resolution	Premature Decision - advice given		
19012960	Gravesham Borough Council	Benefits & Tax	31/10/2019	Referred back for local resolution	Premature Decision - advice given		
19013199	Gravesham Borough Council	Benefits & Tax	05/11/2019	Incomplete/Invalid	Insufficient information to proceed and PA advised		
19015917	Gravesham Borough Council	Housing	14/02/2020	Closed after initial enquiries	Sch 5.5A/5.5B Social housing landlord		
19017013	Gravesham Borough Council	Planning & Development	13/01/2020	Referred back for local resolution	Premature Decision - advice given		
19017475	Gravesham Borough Council	Housing	05/02/2020	Advice given	Signpost - go to complaint handling		
19017832	Gravesham Borough Council	Housing	24/01/2020	Advice given	Signpost - go to complaint handling		
19017839	Gravesham Borough Council	Housing	24/01/2020	Advice given	Signpost - go to complaint handling		
19019148	Gravesham Borough Council	Housing	14/02/2020	Referred back for local resolution	Premature Decision - advice given		
19020297	Gravesham Borough Council	Housing	03/03/2020	Referred back for local resolution	Premature Decision - advice given		

Reference	Authority	Category	Received
18016083	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	28 Jun 2019
19000349	Gravesham Borough Council	Planning & Development	05 Apr 2019
19003907	Gravesham Borough Council	Highways & Transport	11 Jun 2019
19004136	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	13 Jun 2019
19005932	Gravesham Borough Council	Corporate & Other Services	09 Jul 2019
19007766	Gravesham Borough Council	Planning & Development	07 Aug 2019
19007893	Gravesham Borough Council	Highways & Transport	09 Aug 2019
19009230	Gravesham Borough Council	Housing	03 Sep 2019
19010311	Gravesham Borough Council	Housing	18 Sep 2019
19012957	Gravesham Borough Council	Housing	31 Oct 2019
19012960	Gravesham Borough Council	Benefits & Tax	31 Oct 2019
19013199	Gravesham Borough Council	Benefits & Tax	05 Nov 2019
19015917	Gravesham Borough Council	Housing	17 Dec 2019
19017013	Gravesham Borough Council	Planning & Development	13 Jan 2020
19017475	Gravesham Borough Council	Housing	05 Feb 2020
19017832	Gravesham Borough Council	Housing	24 Jan 2020
19017839	Gravesham Borough Council	Housing	24 Jan 2020
19019148	Gravesham Borough Council	Housing	14 Feb 2020
19020297	Gravesham Borough Council	Housing	03 Mar 2020

Reference	Authority	Category	Decided	Remedy	Remedy Target Date	Remedy Achiev	Satisfaction with Compliance
18019638	Gravesham Borough Council	Environmental Services & Public Protection & Regulation	21-Oct-19	Procedure or policy change/review	21-Jan-20	11-Nov-19	Remedy complete and satisfied