



## Housing System Project Update – February 2021

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## Summary of Achievements to Date

### Core Housing System (Central Module)

Core Housing System Training – 2 sets of training completed (train the trainer)

System Data – 3 sets of corrected old data loaded from current system for People, Properties and Occupancies.

System and User Security – Role Types Identified and required access levels agreed and set-up.

User Acceptance Testing (UAT) – in progress with issues being reported back to MRI (formally Castleton)

Re-training Overviews & Housing Department Training – in progress

### EDRMS (Document Management System)

MRI Document Management – System environment build in progress

Scope confirmed (current tenancies, ended tenancies with arrears, Right to Buy)

Key Documents Requirements – confirmed

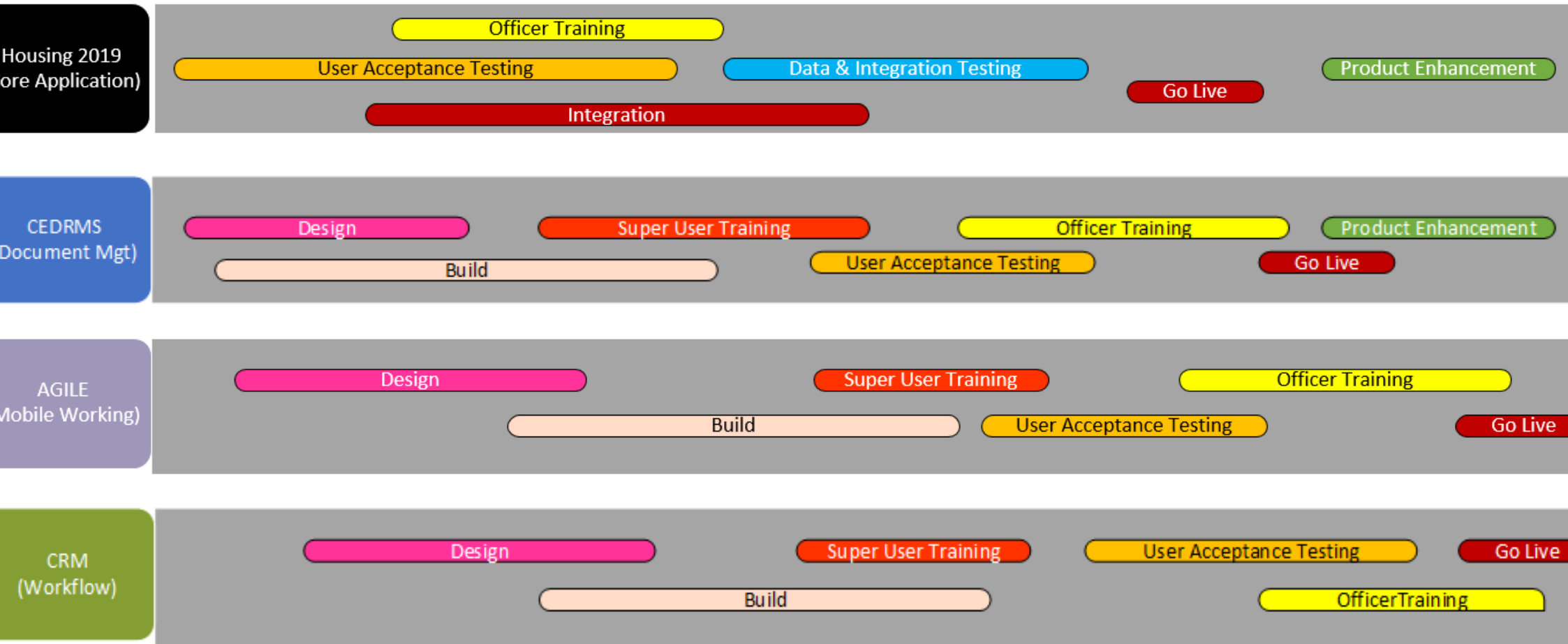
Existing – Document Management System 'as is' – documented

Replacement - MRI-Castleton Document Management 'to be' – mapped

Administration Training – completed.

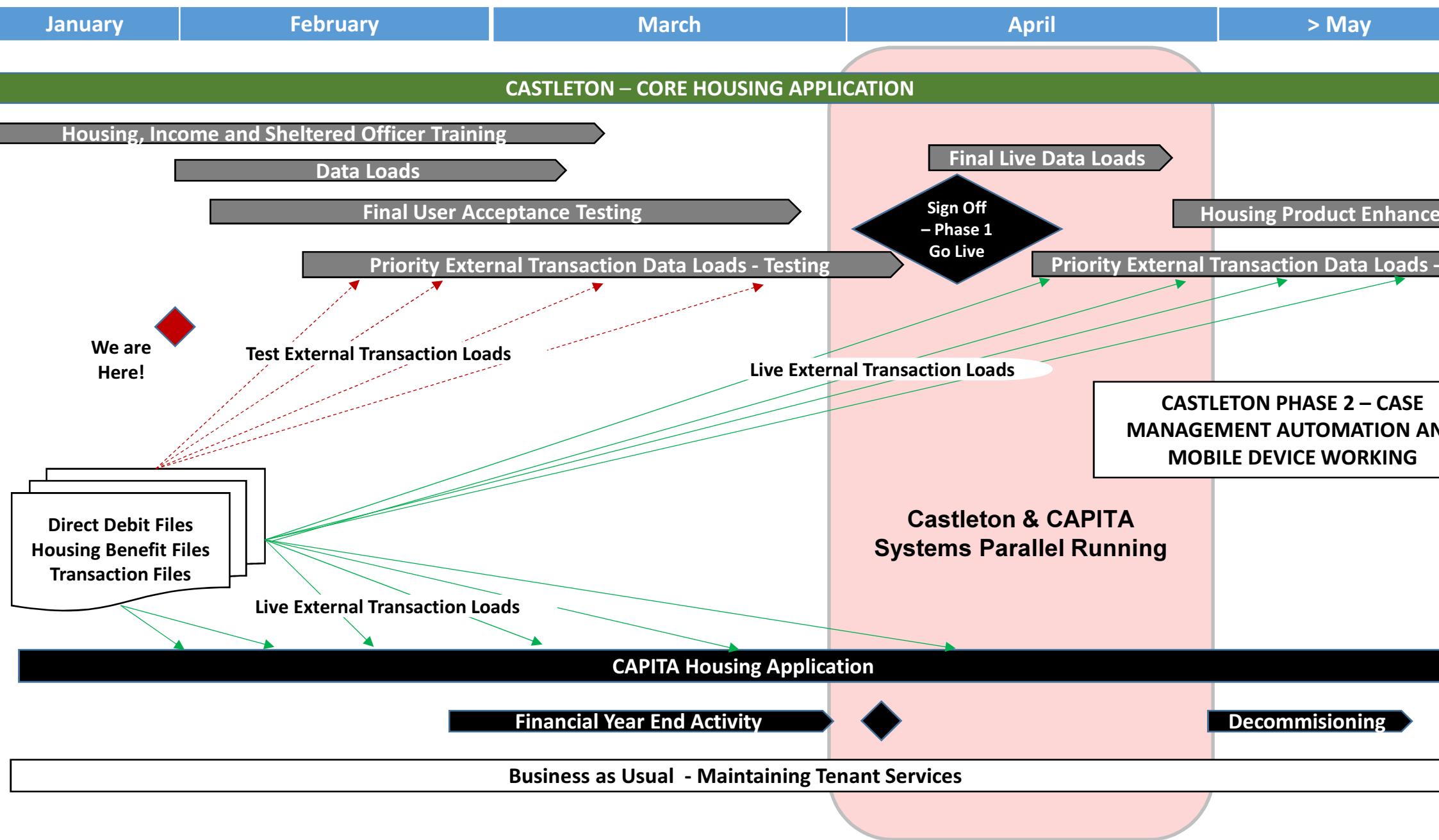
# PLAN ON A PAGE – PHASE2 1 & 2

Planning - Structure to be proud of



# Phase 1 – Path to Live Go Live - Activity

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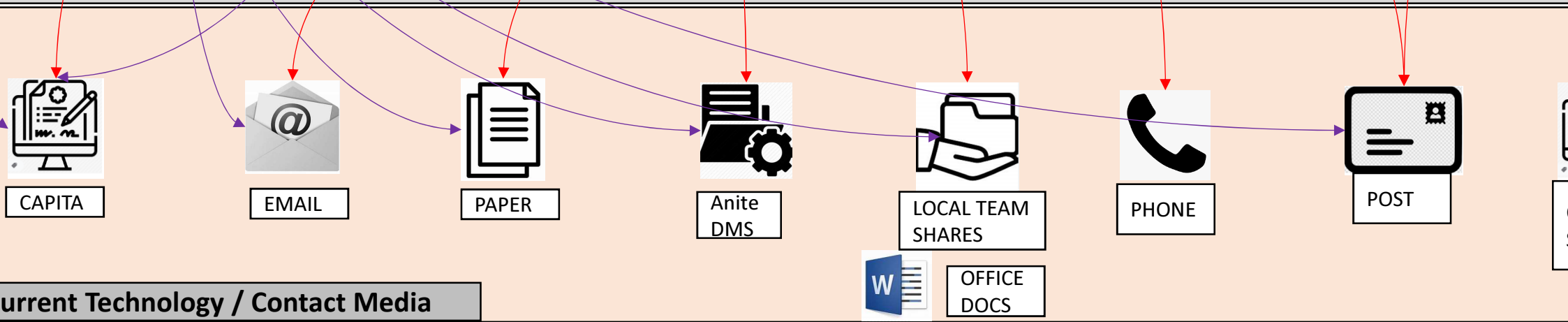
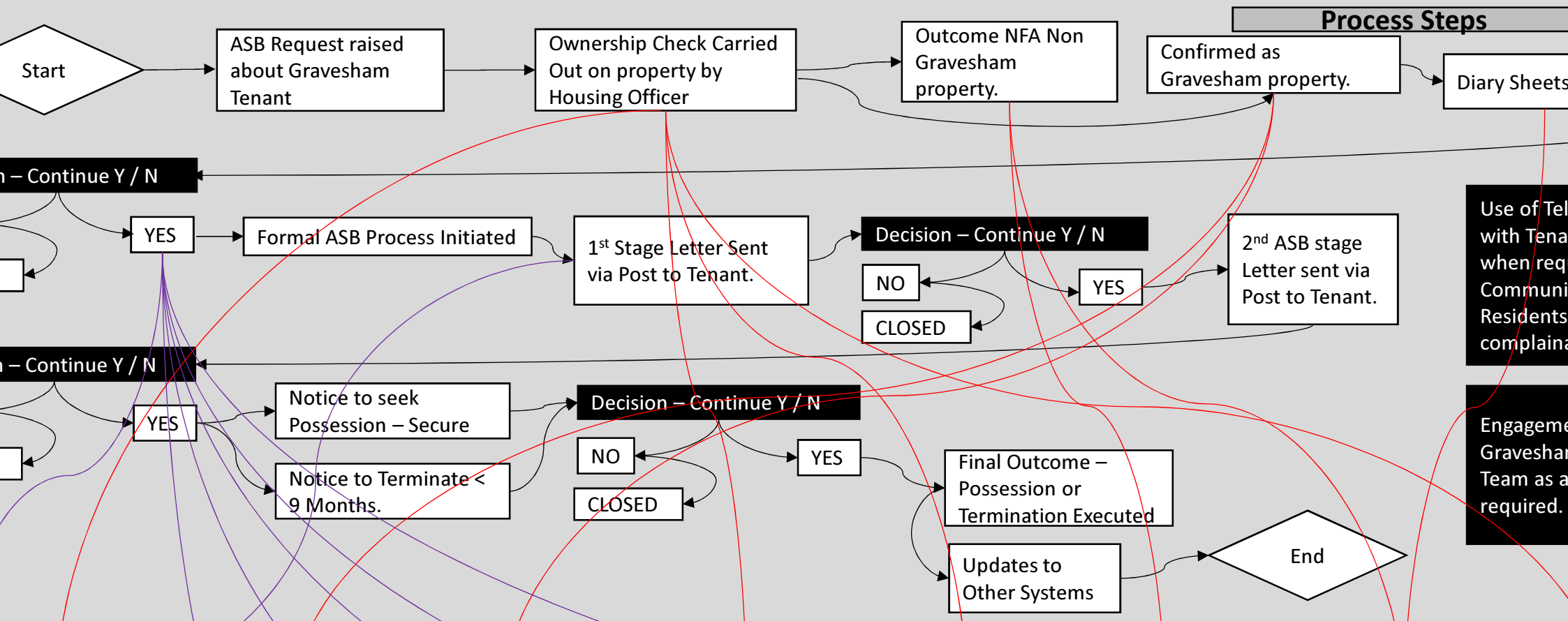




## **'As is' and 'To Be' Case Type Example – Anti Social Behaviour ASB**

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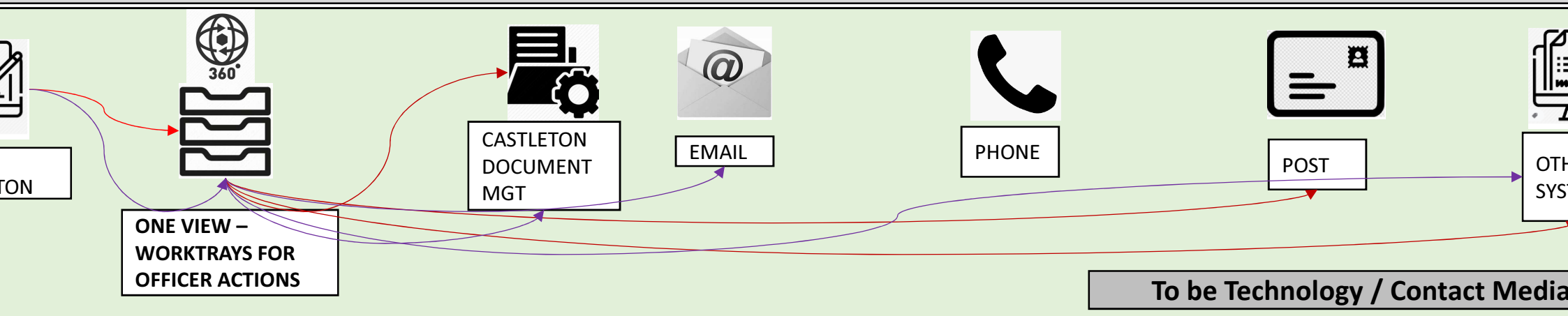
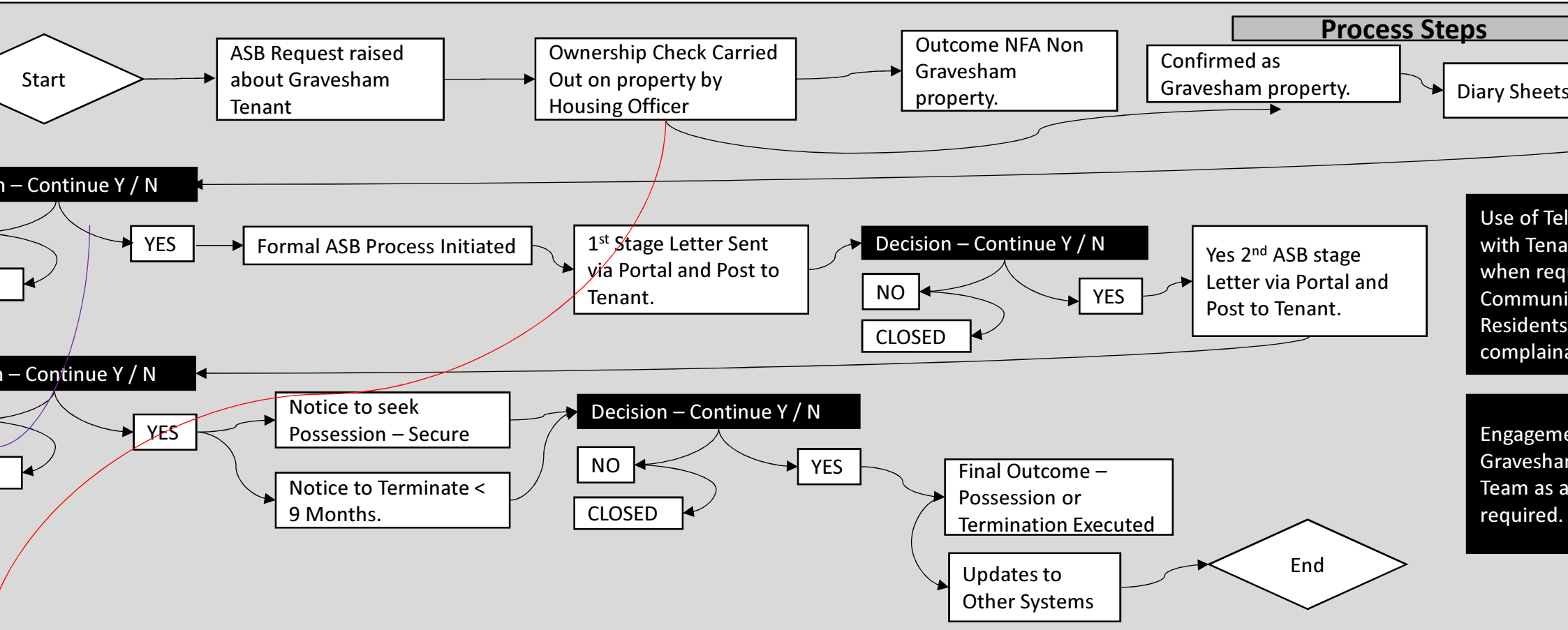
# Case Type - Anti Social Behaviour– As Is



Use of Tel with Tenants when required. Community Residents' complaints.

Engagement Gravesham Team as a required.

# Case Type - Anti Social Behaviour – To Be





- Questions

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