

-----Original Message-----

From: Abigail Bridges
Sent: 23 October 2021 21:10
To: Licensing <licensing@gravesham.gov.uk>
Subject: Kings Head Sports Bar

To whom it may concern,

I have visited Kings Head Sports Bar on numerous occasions, it has always been a bar that I've got to as I know that all it is a place I can go to every weekend with my friends and I am going to be safe and there are door staff around should any thing happen. It's a place that when you first go to you can tell immediately there's a great feel to it no matter what weekend it is.

Many thanks,
Abbie

-----Original Message-----

From: amrita bajwa
Sent: 24 October 2021 10:45
To: Licensing <licensing@gravesham.gov.uk>
Subject: The Kings Head

Good afternoon,

To whom this may concern,

My name is Amrita Bajwa. I have consented to providing a personal account to support the reopening of The Kings Head in Gravesend. I am a regular customer at the kings head in Gravesend and on every visit i am greeted with expectational service and the staff are a delight; so it is to my surprise of pure disappointment that the bar is temporarily closed. I can confirm that upon arrival, the door staff are very well mannered and extremely friendly. I can recall several times where the door staff have carefully identified customers and assessed whether they are 'safe' and not overly intoxicated. This is purely the reason why me and my fellow female friends always return to the Kings Head as it is a comfortable and safe environment and has now become our favoured bar to visit on most weekends. To further support the reopening of this organisation I can provide an example where two male customers became very intoxicated and began to pester me and my friends to invoke us into drinking with them. Luckily, the manager of the bar was quick to notice the disturbance and alerted the door staff who immediately removed the two individuals from the bar. The manager of the bar was very sympathetic and wanted to ensure that my friends and me were comfortable and safe. I was extremely grateful and thanked both, the manager and door staff for acting quickly. Furthermore, in light of the pandemic, being able to socialise with friends at The Kings Head has been our go to place to relax and catch up with pals. It would be such a tragedy if the bar was to not open again, my friends and me would find it extremely difficult to find another family friendly bar in gravesend. Therefore i would urge you to consider the detrimental effects it would have within the young female community in gravesend as other bars do not take as much care or consideration when it comes to assessing a customer's stability. If you require any further information, i am more than happy to provide so.

Thank you

Amrita

From: Brian Gowland
Sent: 23 October 2021 12:25
To: Committee Section <committee.section@gravesham.gov.uk>
Subject: Re The Kings Head Sports Bar Gravesend

Good afternoon. My name is Brian Gowland. I regularly drink in the above mentioned pub. It is easily my favourite pub in town. It's always very friendly and welcoming. All the staff are chatty, efficient and excellent at all they do. The pub is always clean and hygienic. Thank you

From: Carla Saunders
Sent: 24 October 2021 15:31
To: Licensing <licensing@gravesham.gov.uk>; Lane-Blackwell, Emily <emily.lane-blackwell@gravesham.gov.uk>
Subject: Re: Kings Head Sports Bar, Gravesend

To whom this may concern,

Re: Kings Head Sports Bar Gravesend

I have lived in Gravesend for approximately 5 years and I can honestly say that Kings is the best, yet professional bar that I have frequented and the safest. The management/staff are THE most professional.

As a young woman, there is no doubt in my mind from the beginning I wanted to re-visit, - there are ALOT of places in Gravesend where people do not feel safe and the level of customer service is poor compared to Kings Head Sports Bar.

Kings Head Sports Bar is very much a wholesome meeting place. I've had business meetings there where we were catered to phenomenally. *-Mainly though this is my main hub for enjoying an amazing time with friends and family.*

There would be a huge loss within the community if this lovely business were to close. -I couldn't imagine not seeing the wonderful smiling faces that greet you.

Many thanks and kind regards,Carla.

From: Lorraine Smith
Sent: 24 October 2021 20:15
To: Licensing <licensing@gravesham.gov.uk>
Subject: Re kings head sports bar

To whom it may concern

I am writing in regards of the kings head sports bar.

I have been a regular of the pub for a while and always felt safe in there.the staff and managers are very friendly and welcoming.

I have run pubs in gravesend myself but have now left the trade.i have drunk in other pubs but I find kings head is the one I find the most comfortable in.

Lorraine Smith

Please call me if u would like to discuss further

From: louise mchugh
Sent: 23 October 2021 21:24
To: Licensing <licensing@gravesham.gov.uk>
Subject: Kings head sports bar

I have only visited the Kings Head Sports Bar a few times however I would definitely go back any time, I travel down from canterbury to have a night out at Kings Head with my friends. They put the safety of their customers first; an example of this was when my friend had had a bit too much to drink and was finding it hard to navigate her way to the door. One of the door staff helped her out safely and waited with her till I was able to get outside with her, they were extremely understanding.

My overall experience when visiting the Kings Head has been amazing and will go back.
Louise Mchugh

From: Lynda Rand
Sent: 25 October 2021 11:14
To: Licensing <licensing@gravesham.gov.uk>
Subject: Re: Kings Head Sports Bar

Good morning,
Our local pub that we use frequently has been forced to close until further notice so we would like to take this opportunity before Monday 25th October to say something positive about the above pub.
We use this pub most days during the week because we find the staff very pleasant and the beer is always spot on. There has never been an occasion when we have felt threatened and I must say as a female this is the only pub I will go in alone if I am waiting for my husband. All the years we have been using this bar we have both felt totally safe.
Kind regards,
Malcolm and Lynda Rand

From: Malcolm John Rand
Sent: 25 October 2021 11:23
To: Licensing <licensing@gravesham.gov.uk>
Subject: Re: Re Kings Head Sports Bar

Good morning,
Our local pub that we frequently use has been closed down until further notice and I would like to take this opportunity to say something positive about the pub before their hearing
We use the pub most days during the week because we find the staff pleasant and the beer is spot on There has never been an occasion when we have felt threatened. This pub is the only pub my wife will go in alone to wait for me or her friends because she feels safe in there.
We have both used the pub for many years mainly because it is local to us and because we feel comfortable in there.
Kind regards
Malcolm and Lynda Rand.

From: malcolm cave < >
Sent: 23 October 2021 15:16
To: Licensing <licensing@gravesham.gov.uk>
Subject: Kings Head Sports Bar

I've been using the pub for over 3 years now and have always found it to be a friendly atmosphere with great staff who have run it very professionally. If undesirables have tried to enter the premises they have been refused admittance in a calm and controlled way. I only use the pub till 6pm latest and rarely at a weekend but would recommend it to friends without hesitation

From: Maria Tsimenidou < >
Sent: 22 October 2021 20:26
To: Licensing <licensing@gravesham.gov.uk>
Subject: KINGS HEAD!!!!!!

To whom it may concern

Hi, my name is Maria Tsimendou. I have been a regular customer at The Kings Head Sports Bar in Gravesend for a while now. Im currently shocked and disappointed at the fact that the pub had been closed for over a week now as it has become my weekend routine to meet up with friends after work. I have always felt safe and welcomed in this bar. The door staff have always put me and my friends safety first, an example of this is they always make sure i get in my taxi at the end of the night safe and sound as usually there's people from surrounding bars gathering outside on King Street. I hope the pub can reopen as soon as possible because im lost on the weekends without The Kings head open.

yours sincerely
Maria Tsimendou

From: Jayne Moore < >
Sent: 23 October 2021 21:03
To: Licensing <licensing@gravesham.gov.uk>
Subject: Kings Head Sports Bar

To whom it may concern,

I have only visited the Kings Head sports bar on a few occasions with my daughter on a weekend, however from the first time going there it was always a pleasant night out. The doorman on the front door was friendly and created a good atmosphere to go into. The doorman inside and in the garden were all approachable whether if you had an issue or for a chat throughout the night, there was a time when me and my daughter approached a doorman within the building as she did not feel comfortable and they were more than happy to help and tell the person involved to keep distance and checked up with us throughout the night. There is always a great atmosphere when visiting and it's a place you can go to and have a great night out whilst feeling safe and know there are people around to help at any time.

Mary J Moore

> -----Original Message-----

> From: natalie Tyler < >

> Sent: 23 October 2021 20:22

> To: Licensing <licensing@gravesham.gov.uk>

> Subject: Kings head Gravesend

I am a customer at the kings head Gravesend , I always feel safe in regards to going in to this establishment for day social drinks with friends . There has only been one occasion that I have been made to feel uncomfortable , I reported this to the door staff that was on duty , they resolved the situation in manner that was professional and effective . I would always go

back as I feel confident if I have any issues within the Kings Head they would be resolved quickly .

From: Robert Steel < >
Sent: 23 October 2021 11:09
To: Licensing <licensing@gravesham.gov.uk>
Subject: Kings Head sports bar

To the licensing committee

I have been frequenting the Kings Head for many years and have always found the management, bar staff and security people to be completely professional, friendly and hard working.

I am a 60 year old professional and have always felt safe, secure and welcomed in this establishment.

Regards

Robert Steel

----- Original message -----

From: sarah ravenscroft < >
Date: Sun, 24 Oct 2021, 08:32
To: Licensing@gravesham.co.uk
Subject: Re Kings head sports bar

Good morning, I am writing this email as support for The Kings head sports bar.

I have used this bar for over 15 years during which time i have always felt comfortable and relaxed and extremely safe.

As a female going into a bar on my own can be a daunting experience, but due to the exceptional bar staff i always make me feel at home.

The owners are helpful and friendly sometimes going above and beyond to help customers, even taking them home when taxis are unavailable.

It is a friendly place where everyone talks and makes sure people are ok.

Kind regards

Sarah Ravenscroft.