

Decided

Reference	Category	Decided	Decision	Decison Reason	Remedy
20001986	Housing	04/01/2022	Upheld	mal & inj	Financial redress: Avoidable distress/time and trouble
20002980	Environmental Services & Public Protection & Regulation	27/04/2021	Upheld	mal & inj	Apology,Financial redress: Avoidable distress/time and trouble,Provide information/advice to person affected
20005311	Housing	10/09/2021	Closed after initial enquiries	Not warranted by alleged injustice	
20012153	Highways & Transport	14/04/2021	Closed after initial enquiries	26(6)(a) tribunal Other	
21017370	Housing	03/03/2022	Referred back for local resolution	Premature Decision - referred to BinJ	
21000093	Benefits & Tax	28/04/2021	Referred back for local resolution	Premature Decision - advised	
21000141	Housing	13/04/2021	Referred back for local resolution	Premature Decision - advice given	
21000354	Planning & Development	21/01/2022	Closed after initial enquiries	26B(2) not made in 12 months	
21001131	Housing	26/04/2021	Referred back for local resolution	Premature Decision - advice given	
21001136	Benefits & Tax	14/06/2021	Closed after initial enquiries	26(6)(a) tribunal HB	
21001523	Housing	04/05/2021	Advice given	Signpost - go to complaint handling	
21003500	Housing	10/06/2021	Referred back for local resolution	Premature Decision - advice given	
21003624	Corporate & Other Services	30/07/2021	Upheld	Injustice remedied during BinJ complaint processes	
21004142	Housing	22/12/2021	Closed after initial enquiries	Sch 5.1 court proceedings	
21005749	Housing	21/07/2021	Referred back for local resolution	Premature Decision - advice given	
21007272	Housing	03/09/2021	Advice given	Signpost - go to complaint handling	

21011461	Other	02/11/2021	Advice given	Signpost - go to complaint handling	
21011733	Housing	05/11/2021	Advice given	Signpost - go to complaint handling	
21012447	Housing	18/11/2021	Advice given	Signpost - go to complaint handling	
21014400	Highways & Transport	05/01/2022	Referred back for local resolution	Premature Decision - advice given	
21015037	Planning & Development	21/01/2022	Referred back for local resolution	Premature Decision - advice given	